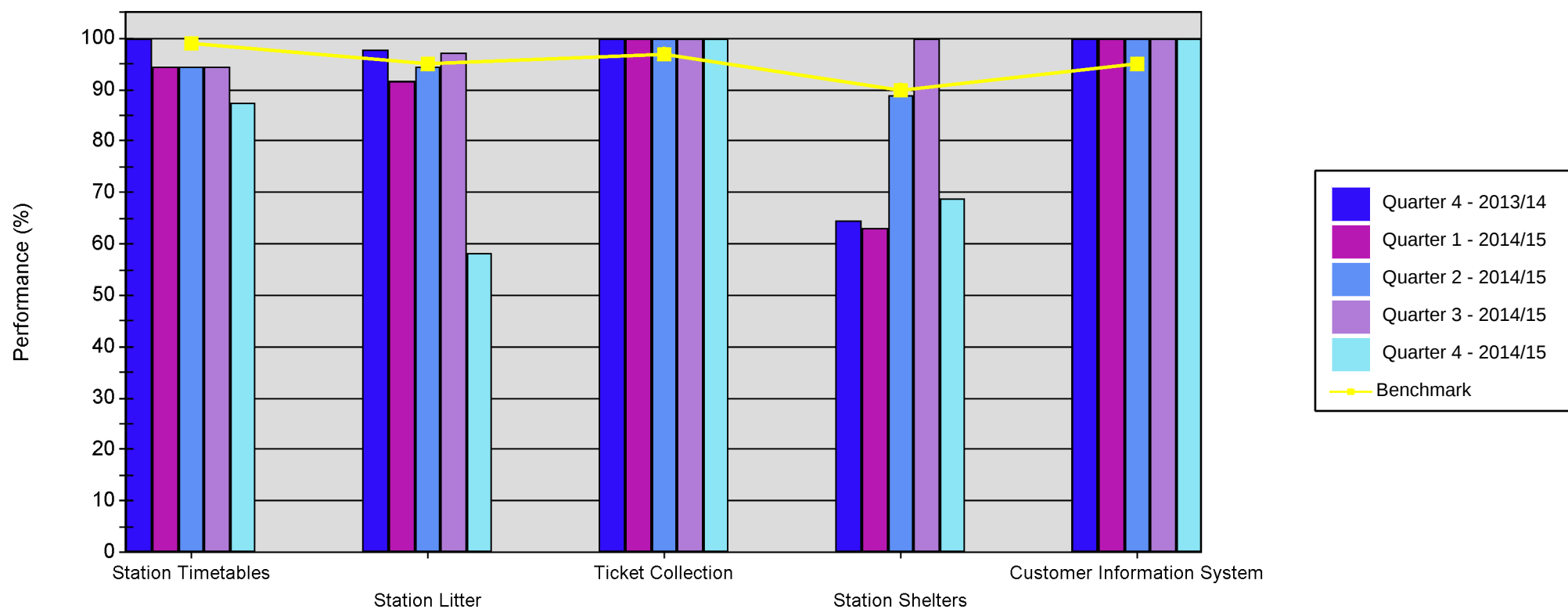


Quarterly SQUIRE Performance Report

Line of Route: Glasgow - Whifflet



	Station Timetables	Station Litter	Ticket Collection	Station Shelters	Customer Information System
Quarter 4 - 2013/14	100.00	97.92	100.0	64.58	100.00
Quarter 1 - 2014/15	94.44	91.67	100.0	63.13	100.00
Quarter 2 - 2014/15	94.44	94.44	100.0	88.89	100.00
Quarter 3 - 2014/15	94.44	97.22	100.0	100.00	100.00
Quarter 4 - 2014/15	87.5	58.33	100.0	68.75	100.00
Benchmark	99.00	95.00	97.00	90.00	95.00