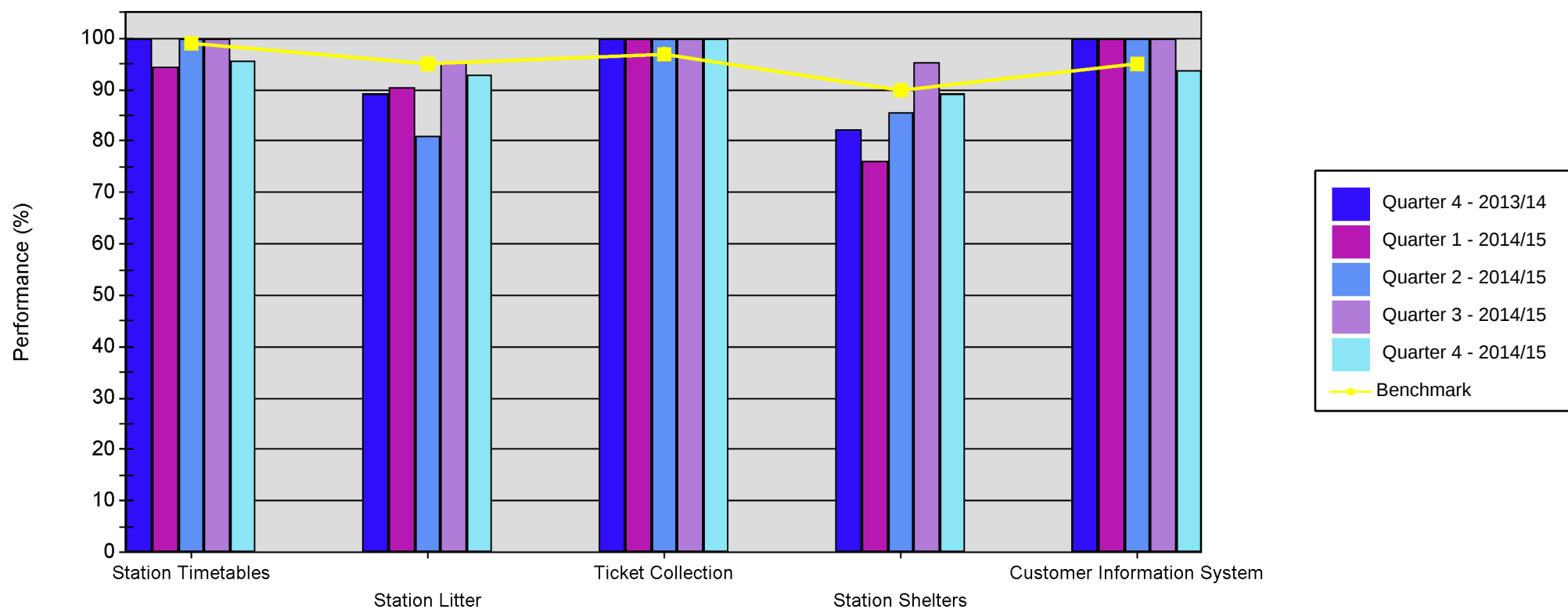


Quarterly SQUIRE Performance Report

Line of Route: Glasgow- Paisley Canal



	Station Timetables	Station Litter	Ticket Collection	Station Shelters	Customer Information System
Quarter 4 - 2013/14	100.00	89.29	100.0	82.14	100.00
Quarter 1 - 2014/15	94.44	90.48	100.0	76.19	100.00
Quarter 2 - 2014/15	100.00	80.95	100.0	85.71	100.00
Quarter 3 - 2014/15	100.00	95.24	100.0	95.24	100.00
Quarter 4 - 2014/15	95.83	92.86	100.0	89.29	93.75
Benchmark	99.00	95.00	97.00	90.00	95.00