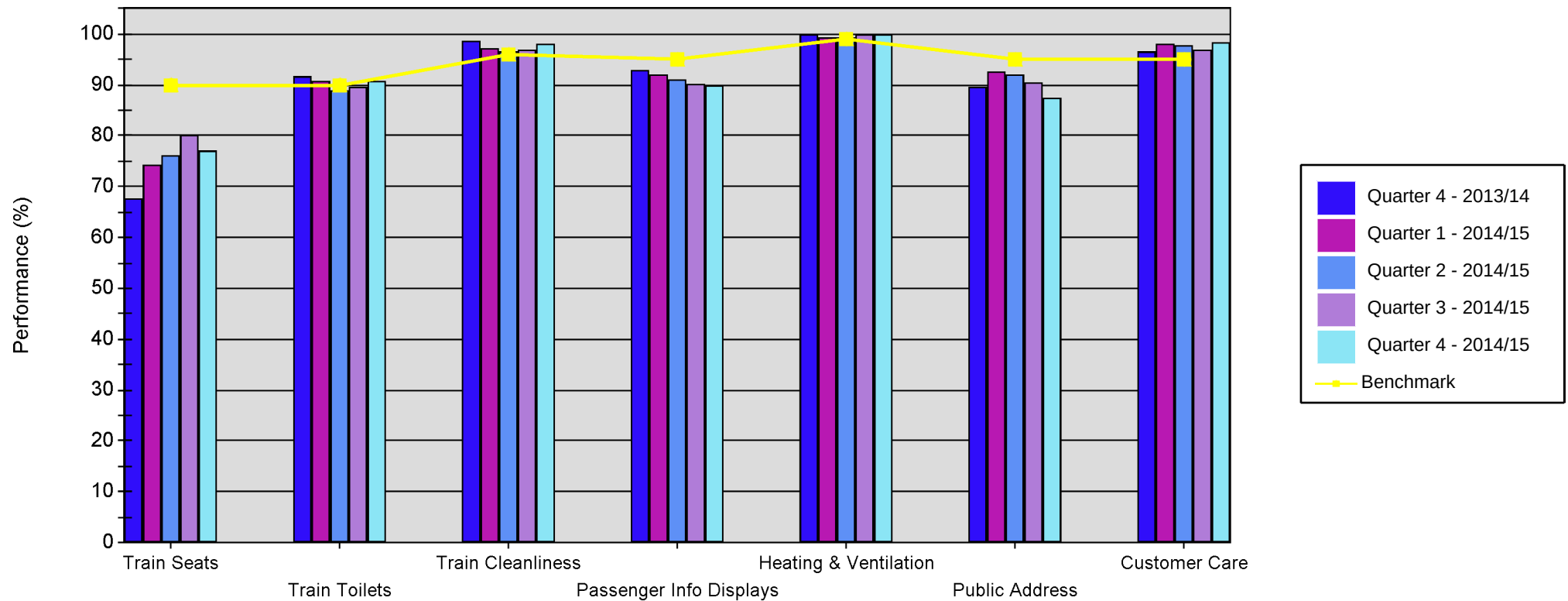


Quarterly SQUIRE Performance Report

All Trains



	Train Seats	Train Toilets	Train Cleanliness	Passenger Info Displays	Heating & Ventilation	Public Address	Customer Care
Quarter 4 - 2013/14	67.70	91.67	98.59	92.89	99.91	89.73	96.68
Quarter 1 - 2014/15	74.43	90.87	97.22	91.90	99.39	92.79	98.06
Quarter 2 - 2014/15	76.10	89.01	96.49	91.05	99.20	92.11	97.90
Quarter 3 - 2014/15	80.08	89.61	96.81	90.31	100.00	90.43	96.79
Quarter 4 - 2014/15	77.00	90.94	98.02	89.78	99.81	87.61	98.51
Benchmark	90.00	90.00	96.00	95.00	99.00	95.00	95.00