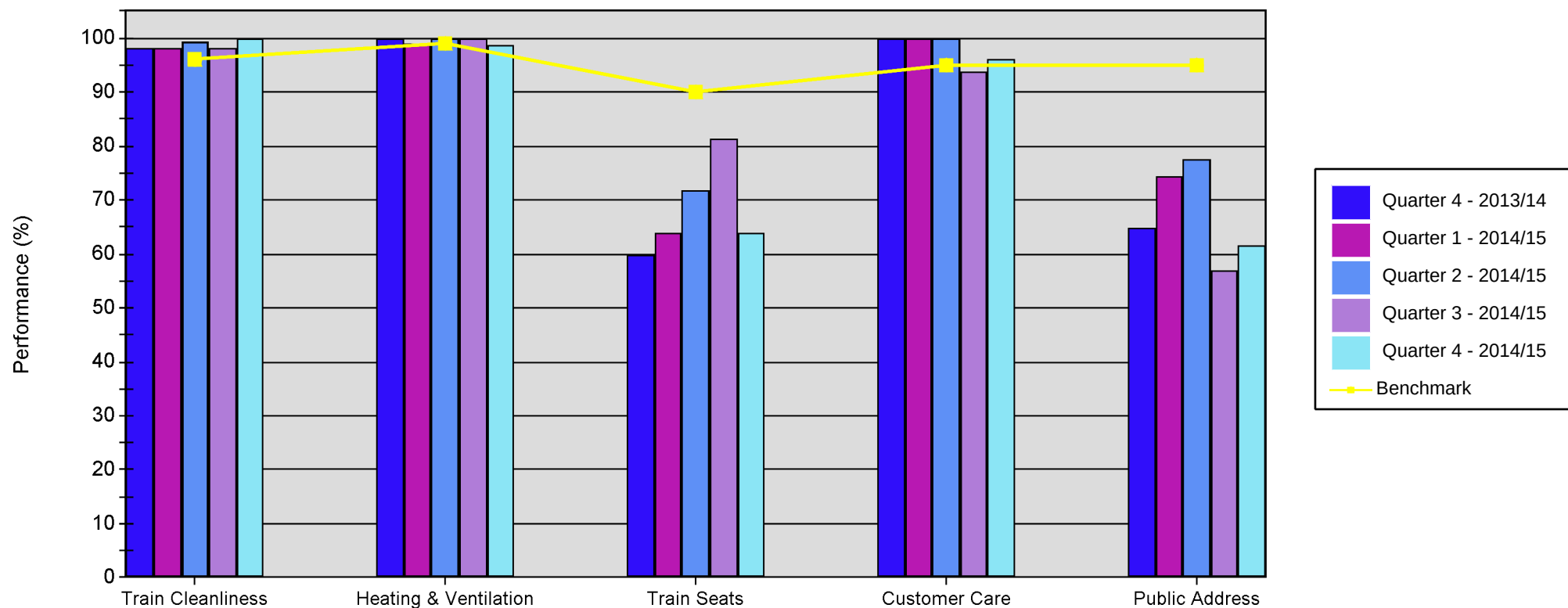


Quarterly SQUIRE Performance Report

Train Class: Class 314



	Train Cleanliness	Heating & Ventilation	Train Seats	Customer Care	Public Address
Quarter 4 - 2013/14	98.12	100.00	59.81	100.00	64.67
Quarter 1 - 2014/15	98.20	99.07	63.82	100.00	74.51
Quarter 2 - 2014/15	99.26	100.00	71.79	100.00	77.63
Quarter 3 - 2014/15	98.20	100.00	81.46	93.94	56.98
Quarter 4 - 2014/15	100.00	98.66	63.82	96.15	61.67
Benchmark	96.00	99.00	90.00	95.00	95.00