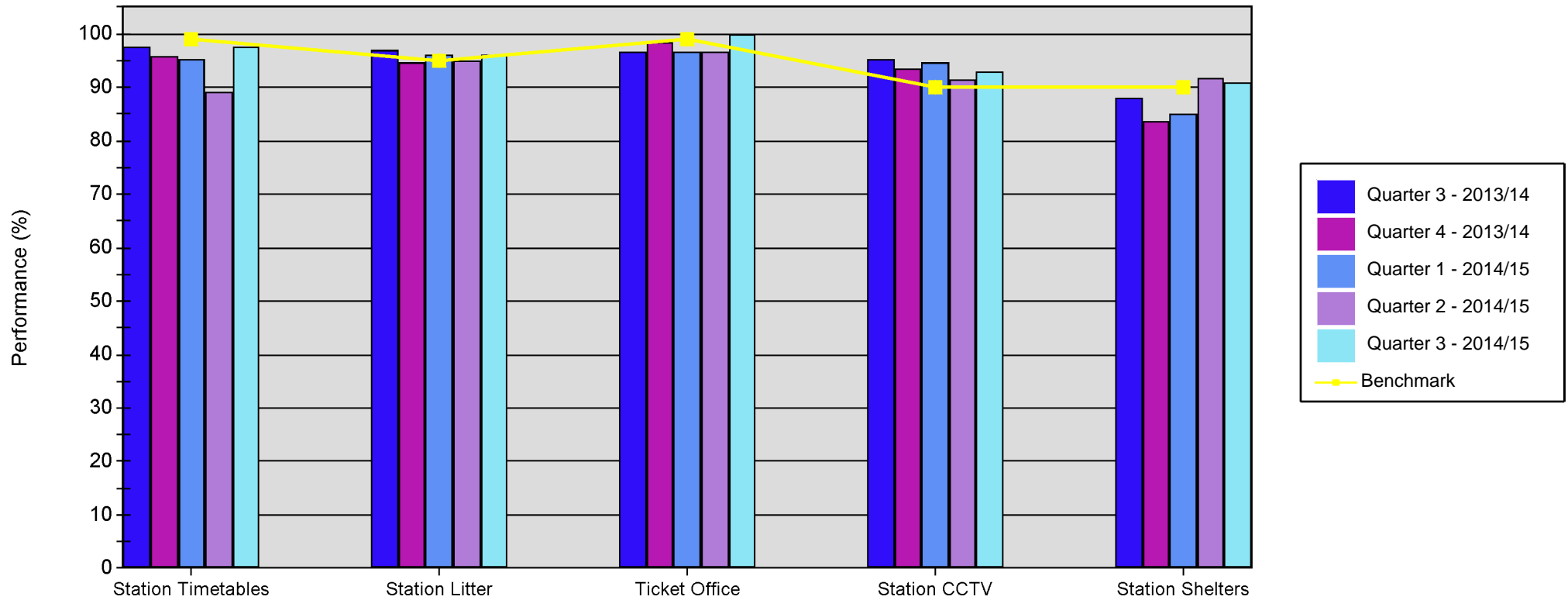


# Quarterly SQUIRE Performance Report

Line of Route: Glasgow - Milngavie/Dalmuir/Balloch/Helensburgh ce



|                     | Station Timetables | Station Litter | Ticket Office | Station CCTV | Station Shelters |
|---------------------|--------------------|----------------|---------------|--------------|------------------|
| Quarter 3 - 2013/14 | 97.67              | 97.13          | 96.67         | 95.35        | 87.91            |
| Quarter 4 - 2013/14 | 95.93              | 94.62          | 98.33         | 93.60        | 83.70            |
| Quarter 1 - 2014/15 | 95.35              | 96.06          | 96.67         | 94.57        | 85.22            |
| Quarter 2 - 2014/15 | 89.15              | 94.98          | 96.67         | 91.47        | 91.71            |
| Quarter 3 - 2014/15 | 97.67              | 96.06          | 100.00        | 93.02        | 90.91            |
| Benchmark           | 99.00              | 95.00          | 99.00         | 90.00        | 90.00            |