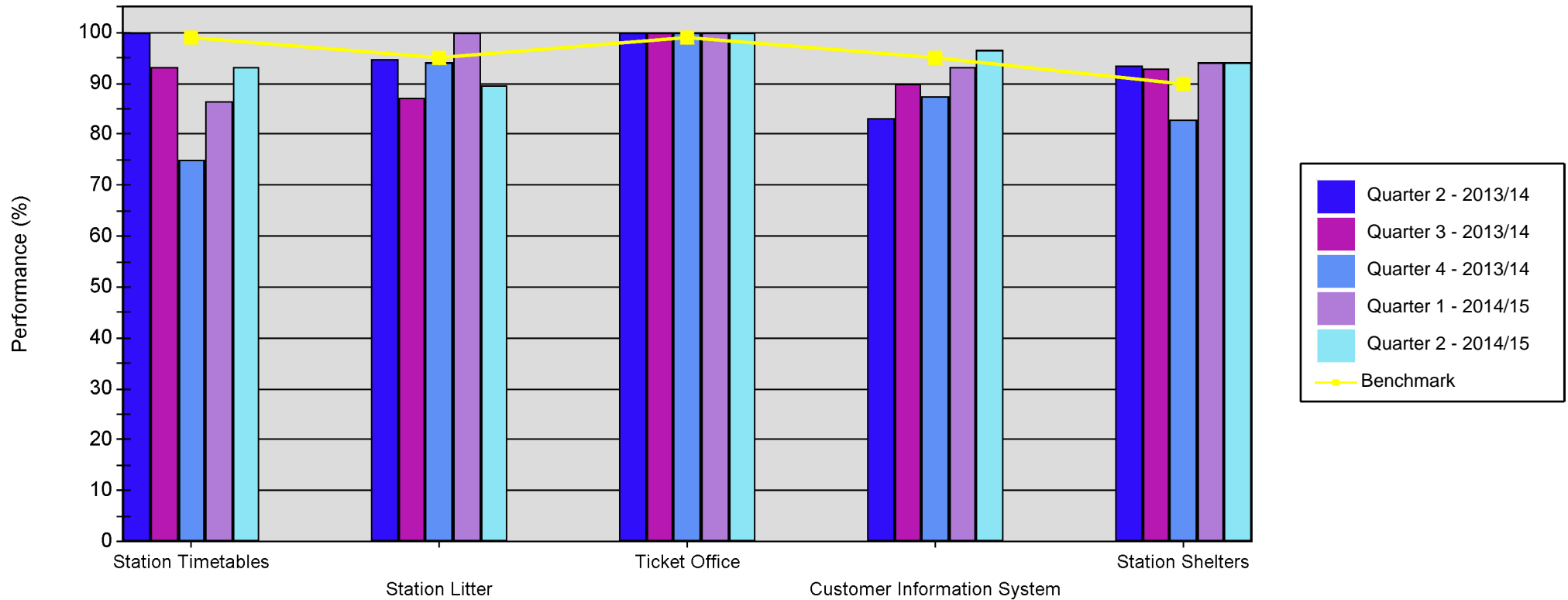


Quarterly SQUIRE Performance Report

Line of Route: Edinburgh- Bathgate



	Station Timetables	Station Litter	Ticket Office	Customer Information System	Station Shelters
Quarter 2 - 2013/14	100.00	94.87	100.00	83.33	93.68
Quarter 3 - 2013/14	93.33	87.18	100.00	90.00	92.86
Quarter 4 - 2013/14	75.00	94.23	100.00	87.50	83.04
Quarter 1 - 2014/15	86.67	100.00	100.00	93.33	94.05
Quarter 2 - 2014/15	93.33	89.74	100.00	96.67	94.21
Benchmark	99.00	95.00	99.00	95.00	90.00