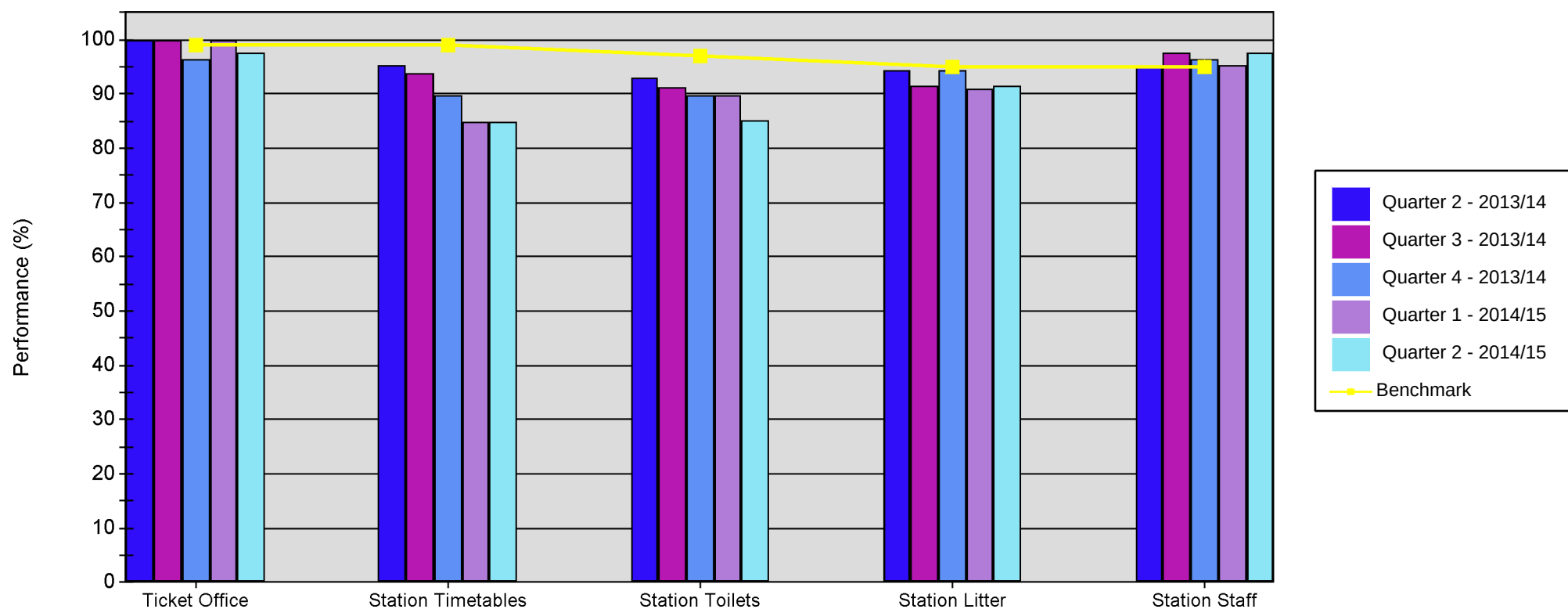


Quarterly SQUIRE Performance Report

Line of Route: Edinburgh- Aberdeen/ Dyce



	Ticket Office	Station Timetables	Station Toilets	Station Litter	Station Staff
Quarter 2 - 2013/14	100.00	95.45	93.14	94.44	95.24
Quarter 3 - 2013/14	100.00	93.94	91.18	91.67	97.62
Quarter 4 - 2013/14	96.43	89.77	89.87	94.58	96.43
Quarter 1 - 2014/15	100.00	84.85	89.95	91.11	95.24
Quarter 2 - 2014/15	97.62	84.85	85.31	91.67	97.62
Benchmark	99.00	99.00	97.00	95.00	95.00