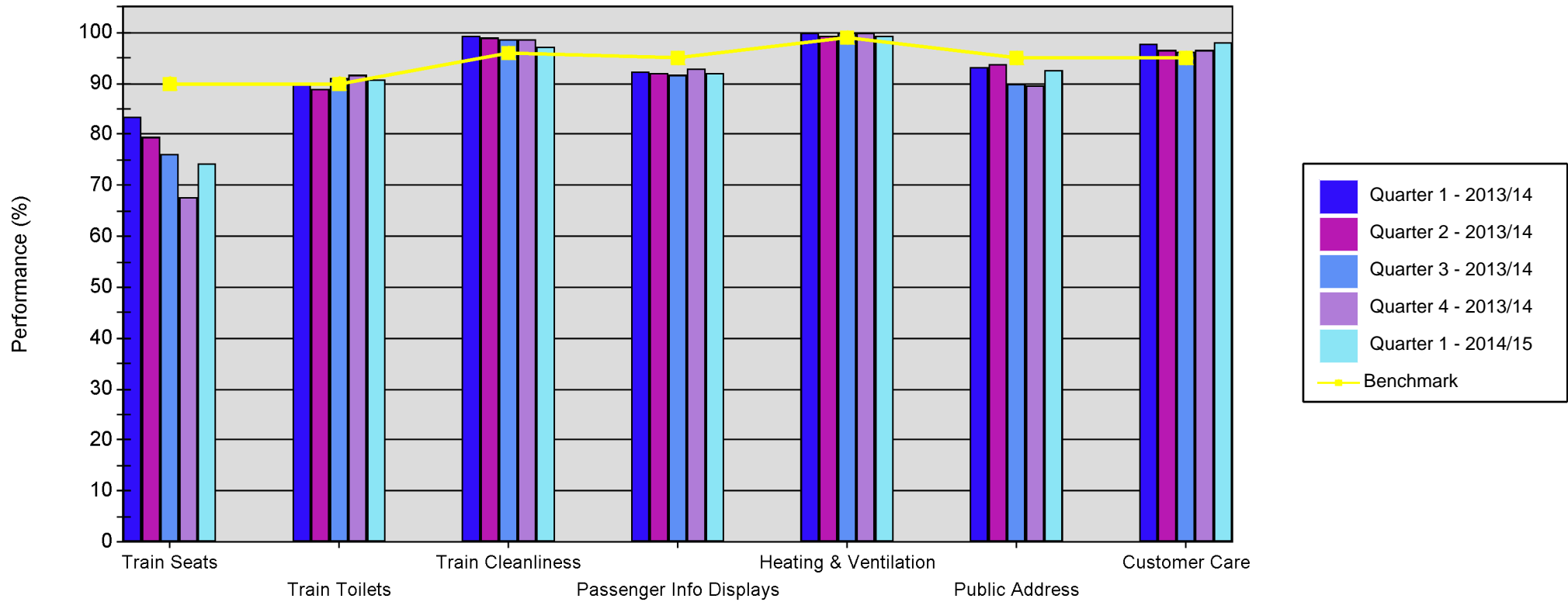


Quarterly SQUIRE Performance Report

All Trains



	Train Seats	Train Toilets	Train Cleanliness	Passenger Info Displays	Heating & Ventilation	Public Address	Customer Care
Quarter 1 - 2013/14	83.35	89.78	99.20	92.43	99.82	93.36	97.74
Quarter 2 - 2013/14	79.62	89.12	99.19	92.14	99.31	93.73	96.46
Quarter 3 - 2013/14	76.17	91.10	98.64	91.62	99.94	89.91	96.31
Quarter 4 - 2013/14	67.70	91.67	98.59	92.89	99.91	89.73	96.68
Quarter 1 - 2014/15	74.43	90.87	97.22	91.90	99.39	92.79	98.06
Benchmark	90.00	90.00	96.00	95.00	99.00	95.00	95.00