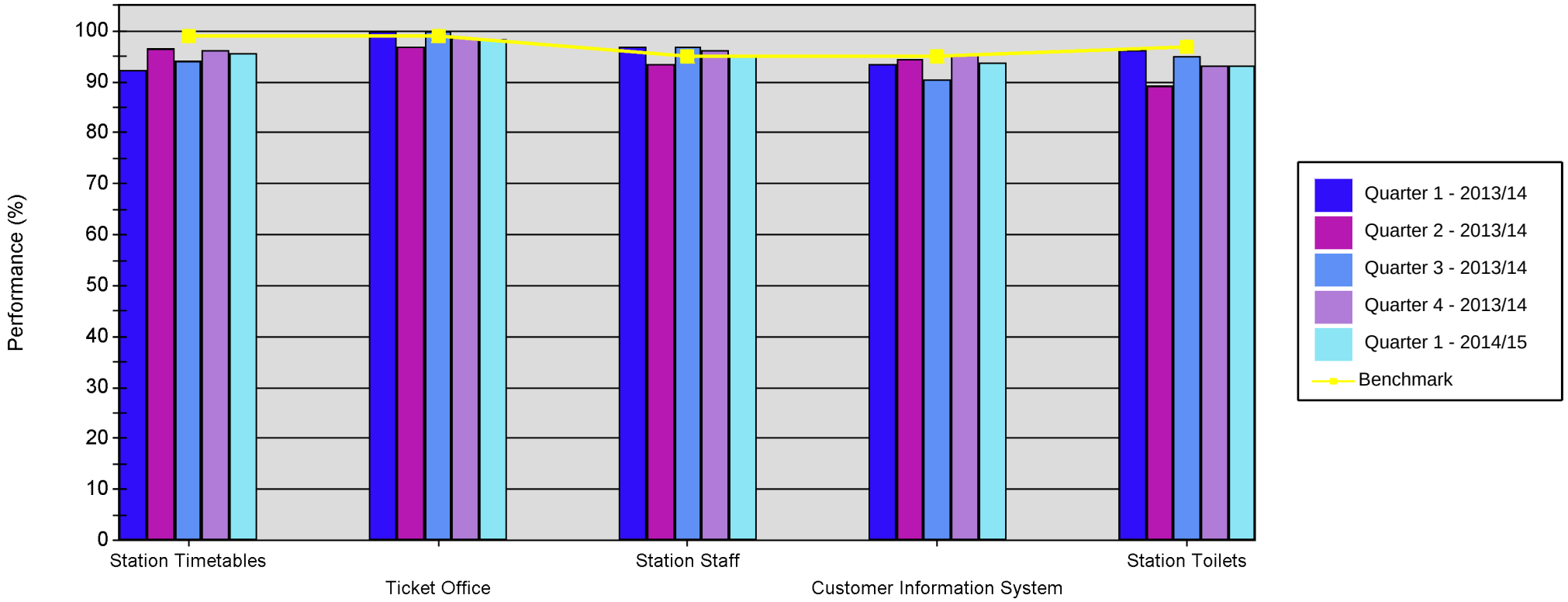
Quarterly SQUIRE Performance Report

Line of Route: Inver/ F Will/Aber/Edin/Glas- Lon Caledonian Sleep



	Station Timetables	Ticket Office	Station Staff	Customer Information System	Station Toilets
Quarter 1 - 2013/14	92.31	100.00	96.83	93.65	96.18
Quarter 2 - 2013/14	96.58	96.83	93.65	94.44	89.31
Quarter 3 - 2013/14	94.02	100.00	96.83	90.48	94.97
Quarter 4 - 2013/14	96.15	98.81	96.43	95.24	93.40
Quarter 1 - 2014/15	95.73	98.41	95.24	93.72	93.17
Benchmark	99.00	99.00	95.00	95.00	97.00