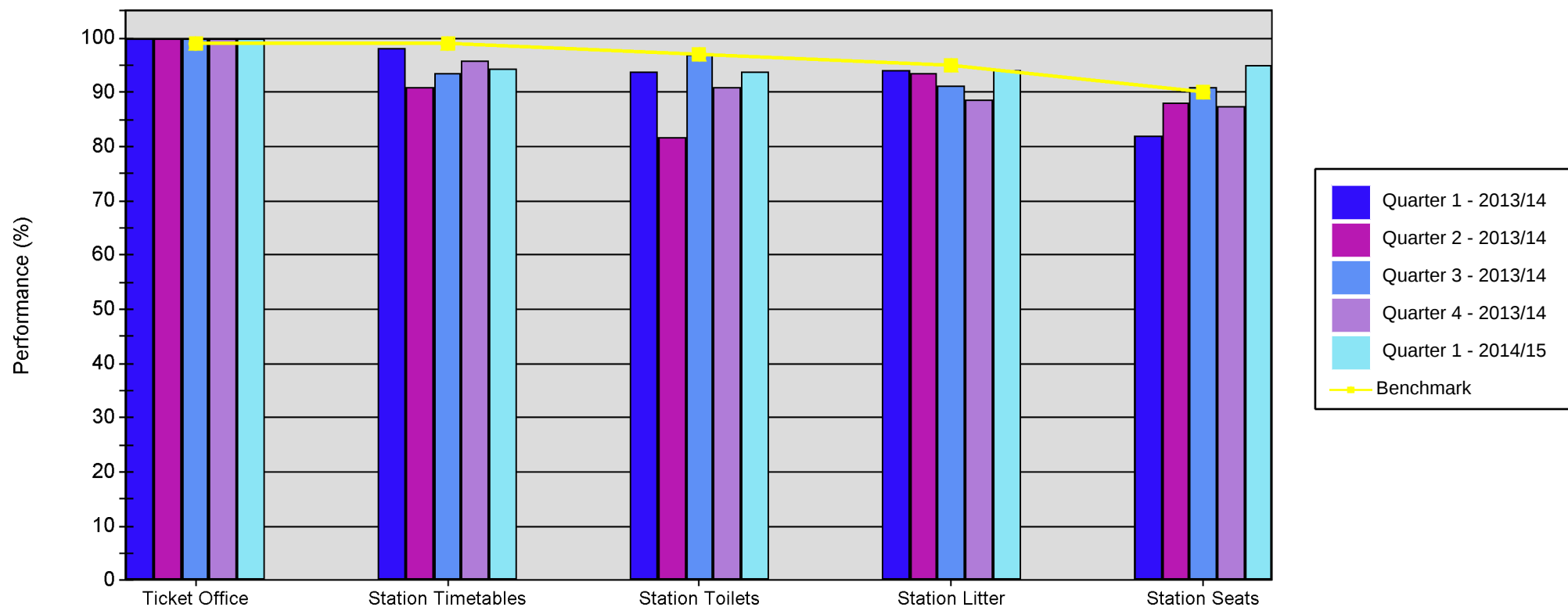


Quarterly SQUIRE Performance Report

Line of Route: Inverness- Kyle of Lochalsh/ Thurso/Wick



	Ticket Office	Station Timetables	Station Toilets	Station Litter	Station Seats
Quarter 1 - 2013/14	100.00	98.20	93.94	94.15	81.94
Quarter 2 - 2013/14	100.00	90.99	81.82	93.57	88.19
Quarter 3 - 2013/14	100.00	93.69	96.97	91.23	90.97
Quarter 4 - 2013/14	100.00	95.95	90.91	88.60	87.50
Quarter 1 - 2014/15	100.00	94.59	93.94	94.15	95.14
Benchmark	99.00	99.00	97.00	95.00	90.00