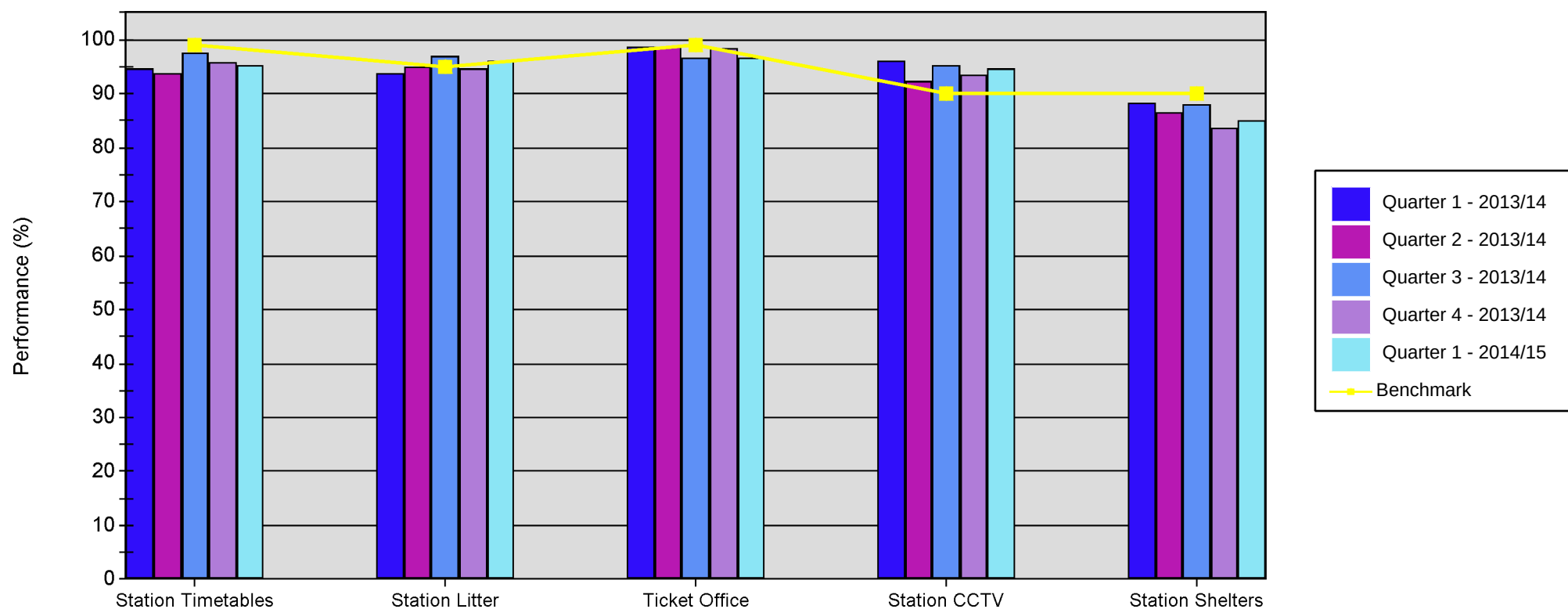


Quarterly SQUIRE Performance Report

Line of Route: Glasgow - Milngavie/Dalmuir/Balloch/Helensburgh ce



	Station Timetables	Station Litter	Ticket Office	Station CCTV	Station Shelters
Quarter 1 - 2013/14	94.57	93.91	98.89	96.12	88.43
Quarter 2 - 2013/14	93.80	94.98	98.89	92.25	86.58
Quarter 3 - 2013/14	97.67	97.13	96.67	95.35	87.91
Quarter 4 - 2013/14	95.93	94.62	98.33	93.60	83.70
Quarter 1 - 2014/15	95.35	96.06	96.67	94.57	85.22
Benchmark	99.00	95.00	99.00	90.00	90.00