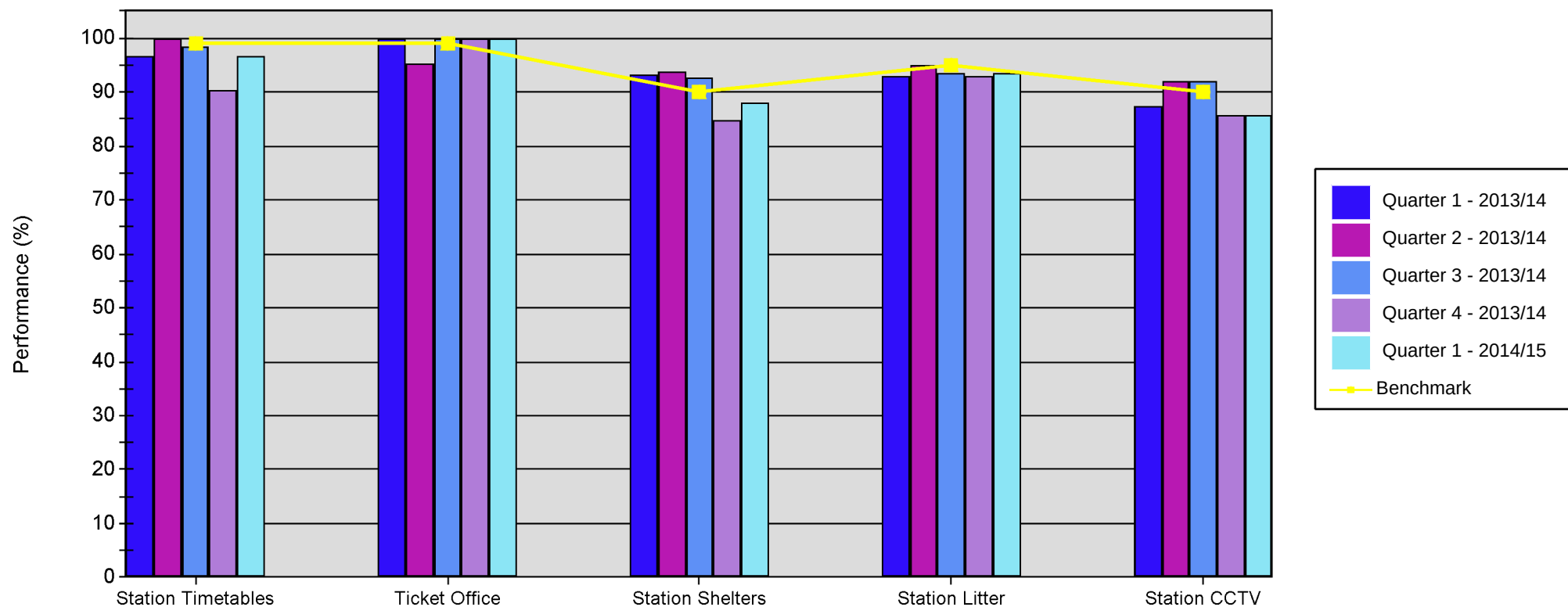


Quarterly SQUIRE Performance Report

Line of Route: Glasgow - Edinburgh via Shotts



	Station Timetables	Ticket Office	Station Shelters	Station Litter	Station CCTV
Quarter 1 - 2013/14	96.83	100.00	93.33	92.91	87.30
Quarter 2 - 2013/14	100.00	95.24	93.83	95.04	92.06
Quarter 3 - 2013/14	98.41	100.00	92.73	93.62	92.06
Quarter 4 - 2013/14	90.48	100.00	84.82	93.09	85.71
Quarter 1 - 2014/15	96.83	100.00	88.10	93.62	85.71
Benchmark	99.00	99.00	90.00	95.00	90.00