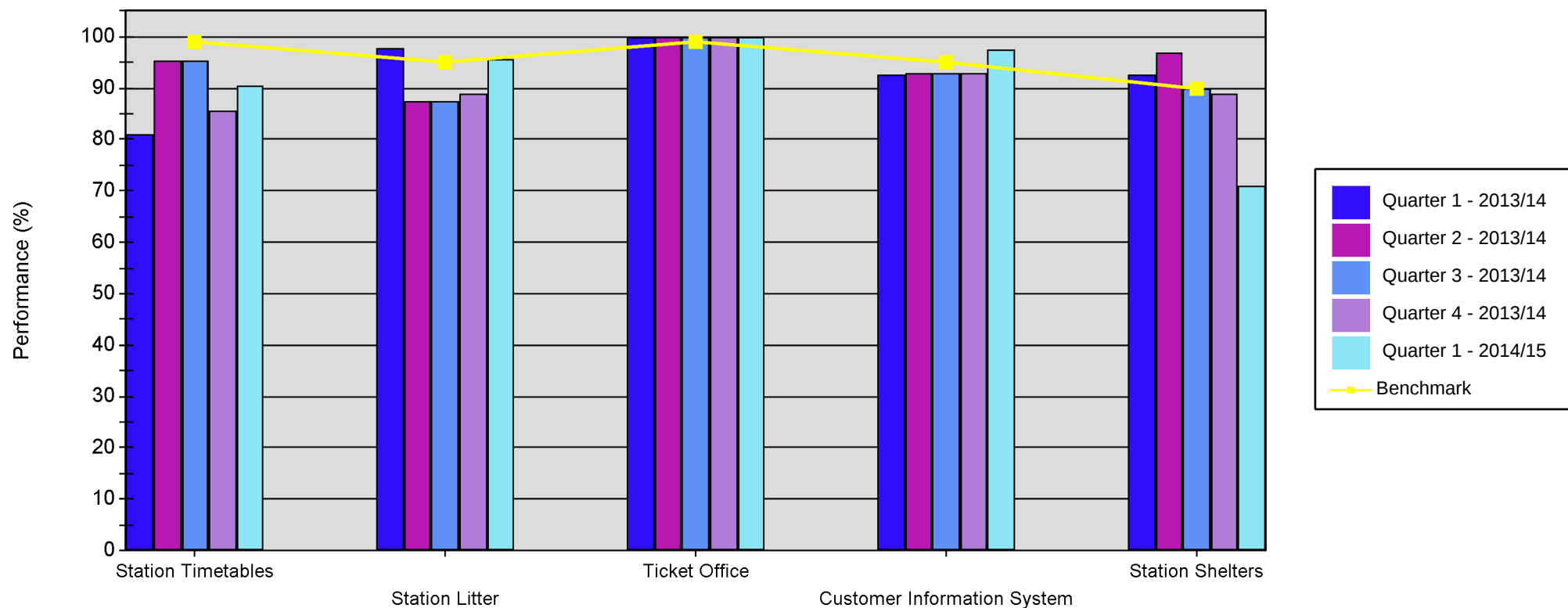


Quarterly SQUIRE Performance Report

Line of Route: Edinburgh-North Berwick



	Station Timetables	Station Litter	Ticket Office	Customer Information System	Station Shelters
Quarter 1 - 2013/14	80.95	97.92	100.00	92.67	92.75
Quarter 2 - 2013/14	95.24	87.50	100.00	92.86	96.96
Quarter 3 - 2013/14	95.24	87.50	100.00	92.86	89.86
Quarter 4 - 2013/14	85.71	89.06	100.00	92.86	89.13
Quarter 1 - 2014/15	90.48	95.83	100.00	97.62	71.01
Benchmark	99.00	95.00	99.00	95.00	90.00