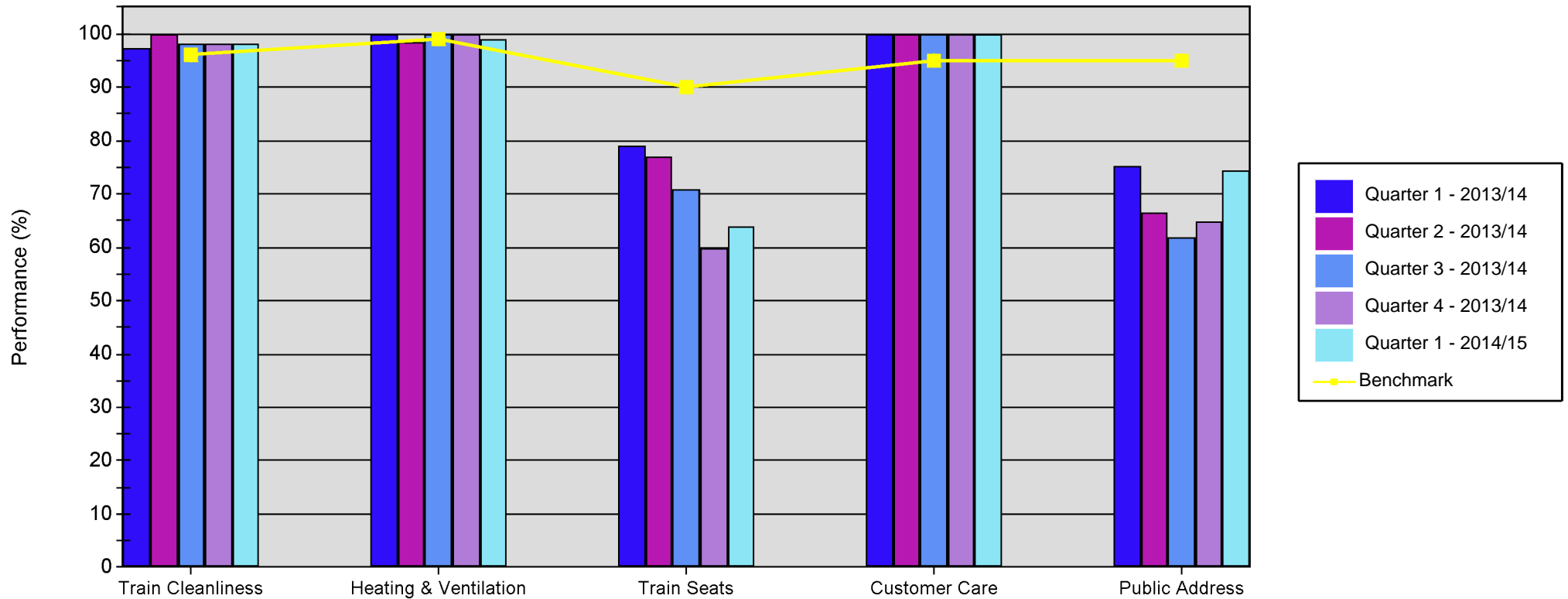


Quarterly SQUIRE Performance Report

Train Class: Class 314



	Train Cleanliness	Heating & Ventilation	Train Seats	Customer Care	Public Address
Quarter 1 - 2013/14	97.22	100.00	79.06	100.00	75.39
Quarter 2 - 2013/14	100.00	98.52	76.95	100.00	66.52
Quarter 3 - 2013/14	98.14	100.00	70.87	100.00	61.98
Quarter 4 - 2013/14	98.12	100.00	59.81	100.00	64.67
Quarter 1 - 2014/15	98.20	99.07	63.82	100.00	74.51
Benchmark	96.00	99.00	90.00	95.00	95.00