

Ferries Unit
Aviation, Maritime, Freight & Canals

Victoria Quay, Edinburgh EH6 6QQ



COMHDHAIL
ALBA

TRANSPORT
SCOTLAND

Your ref:

Our ref:
AFL 01 /2011

Date:

25 August 2011

Dear

Argyll Ferries Ltd: Contract Variation – Clause 2

I am writing to you regarding your request seeking a variation of the public Service Contract between Scottish ministers and Argyll ferries ltd under Clause 2 to allow the MV Saturn to be deployed on the Gourock – Dunoon Service on Saturday 27 August.

I am content to approve your request for a variation under Clause 2 to allow the MV Saturn to be deployed as a passenger only vessel on the GD service on Saturday 27 August. The cost of deploying this vessel will be met by Argyll ferries and of the contract. However, please note the requirement in Clause 3.2.4 - I assume that you will publicise these variations accordingly.

Yours sincerely


Ferry Operations Manager

Ferries Unit
Aviation, Maritime, Freight & Canals

Victoria Quay, Edinburgh EH6 6QQ

COMHDHAIL
ALBA



TRANSPORT
SCOTLAND

Your ref:

Our ref:
AFL 02/2011

Date:

25 August 2011

Dear

Argyll Ferries Ltd: Contract Variation – Clause 3.2.3

Your email of 25 August 2011 seeking a variation in line with Clause 3.2.3 of the contract between Scottish Ministers and Argyll Ferries Ltd in respect of amending the timetable for Saturday 27 August refers.

I note that you are proposing to operate the scheduled timetable until the 9.40am sailing from Gourock and thereafter you are intending to operate a shuttle service using the 3 vessels available to AFL, commencing with the MV Saturn at 10.00.

I also note that you intend to cancel the 23.40 and 01.00 sailings from Gourock and the subsequent return sailings from Dunoon on 00.10 and 01.45. I am aware that this was raised at the recent meeting between official from Argyll Ferries Ltd, Transport Scotland, Inverclyde Council and Argyll and Bute Council.

I understand your requirement to cancel the late night sailings due to the need to build in crew breaks throughout the day and the fact that you will not know until the day how these breaks fit in with traffic demand. I recognise that you have planned on the assumption that if it is too busy to stop during the day then the legally required hours of rest becomes an issue and this would have an impact on sailings on Sunday 28 August.

I am content to approve your request for a variation under Clause 3.2.3 of the contract. However, please note the requirement in Clause 3.2.4 - I assume that you will publicise these variations accordingly.

Yours sincerely

Douglas Ellis
Ferry Operations Manager

Ferries Unit
Aviation, Maritime, Freight & Canals

Victoria Quay, Edinburgh EH6 6QQ

COMH-DHAIL
ALBA



TRANSPORT
SCOTLAND

Your ref:

Our ref:
AFL 03 /2011

Date:

16 September 2011

Dear

Argyll Ferries Ltd: Contract Variation – Clause 3.2.3

I am writing to you following your request seeking a variation to the timetable, from Monday 3 October, in line with Clause 3.2.3 of the contract between Scottish Ministers and Argyll Ferries Ltd.

The Minister for Housing and Transport has noted your request. I am content to approve your request for a variation under Clause 3.2.3 of the contract.

Yours sincerely

Douglas Ellis
Ferry Operations Manager



Ferries Unit
Aviation, Maritime, Freight & Canals

Victoria Quay, Edinburgh EH6 6QQ

CÒMHDHAIL
ALBA



Your ref:

Our ref:
AFL CV 04/2012

Date:

22 May 2012

Dear [REDACTED]

Argyll Ferries Ltd: MV Argyll Flyer Refit Week Commencing 28 May 2012

I am writing to you following your request to seek a variation to the public Service Contract to allow the MV Argyll Flyer to go to refit for one week, commencing 28 May, instead of in June as detailed in the contract. Under terms of the contract between Scottish Ministers and AFL **"Scheduled Unavailability** means, in respect of the M.V. Ali Cat a period of two weeks in each Service Year normally around the month of November and in respect of the M.V. Argyll Flyer a period of two weeks in each Service Year normally around the month of June,"

I note that during the refit period the MV Ali Cat will provide an hourly service in both direction and also that on Friday 1 June and Saturday 2 June the 01.00 and 01.25 sailings will be suspended. You also indicated that AFL has prepared a leaflet advising the general public of the temporary arrangement during w/c 28 May and that you will also be using text facilities to advise customers and will be updating your website. This is over and above displaying posters on board the vessels and in the waiting rooms.

Ministers have been advised that should the service provided by the MV Ali Cat be disrupted during w/e 28 May then AFL will contingency arrangements and buses will be provided on both sides of the river to transport passengers to Western Ferries.

I am content to approve the variation to the contract week commencing 28 May to allow the MV Argyll Flyer to go into refit.

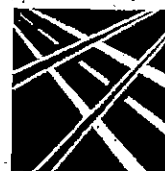
Yours sincerely

DOUGLAS ELLIS
Ferry Operations Manager

Ferries Unit
Aviation, Maritime, Freight & Canals

Victoria Quay, Edinburgh EH6 6QQ

COMHDHAIL
ALBA



TRANSPORT
SCOTLAND

Your ref:

Our ref:
AFL CV 05/2012

Date:

4 July 2012

Dear

Argyll Ferries Ltd: Temp Use of LinkSpan at Gourock

I am writing to you following your request dated 2 July to seek a variation to the Public Service Contract to allow the MV Ali Cat and the MV Argyll Flyer to use, as a temporary measure, the Gourock Linkspan.

I am content to approve the variation to allow the temporary use of the linkspan at Gourock.

Yours sincerely

DOUGLAS ELLIS
Ferry Operations Manager

Ferries Unit
Aviation, Maritime, Freight & Canals

Victoria Quay, Edinburgh EH6 6QQ

COMHAIL
ALBA



TRANSPORT
SCOTLAND

Your ref:

Our ref:
AFL CV 06/2012

Date:

16 August 2012

Dear

Argyll Ferries Ltd: Contract Variation- Cowal Games, Deployment of MV Clyde Clipper and Suspension of the Normal Timetable on Saturday 25 August.

I am writing to you following your request dated 13 August seeking a variation to the Public Service Contract between Scottish Ministers and Argyll Ferries Ltd under Clause 2 to allow the MV Clyde Clipper to be deployed on the Gourock – Dunoon service on Saturday 25 August and under Clause 3.2.3 in respect of amending the timetable for that day.

I note that AFL plan to supplement the service that day by chartering the MV Clyde Clipper and deploying her on the Gourock – Dunoon service and that the scheduled timetable will operate until late morning and thereafter the intention is to operate a shuttle service using the MV AllCat, MV Argyll Flyer and the MV Clyde Clipper.

I also note that AFL intends to cancel the 23.40 and 01.00 sailings from Gourock and the subsequent return sailings from Dunoon at 00.10 and 01.45. I understand that the requirement to cancel the late night sailings is due to the need to build in crew breaks throughout the day and the fact that you will not know until the day how these breaks fit in with passenger traffic demand. I also recognise that you have planned on the assumption that if it is too busy to stop during the day then the legally required hours of rest becomes an issue and this would have an impact on sailings scheduled for Sunday 26 August.

I am content to approve your request for a variation under Clause 2 to allow the MV Clyde Clipper to be deployed on Saturday 25 August at no additional cost to the Scottish Government and under Clause 3.2.3 to amend the timetable for that day. I would draw your attention to the requirement in Clause 3.2.4. I assume that you will arrange to publicise these variations accordingly.

Yours sincerely

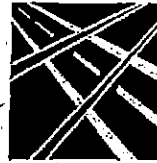
DOUGLAS ELLIS

Ferries Procurement and Contracts Manager



Ferries Unit
Aviation, Maritime, Freight & Canals

Victoria Quay, Edinburgh EH6 6QQ



CÒMHDHÀIL
ALBA

TRANSPORT
SCOTLAND

Your ref:

Our ref:
AFL CV-07/2012

Date:

7 September 2012

Dear

ARGYLL FERRIES LTD: FARES INCREASE 2013/14

I am replying to [REDACTED] letter dated 26 June seeking the consent of Scottish Ministers to increase fares on the AFL Gourock – Dunoon ferry service for 2013/14 by 2.8%, the rate of CPI for May 2012

The Minister for Housing and Veterans has considered this request and has approved a 2.8% increase in AFL fares for 2013/14.

Please accept this letter as formal notification under Clause 3.4.3 of the contract between Scottish Ministers and Argyll Ferries Ltd to increase fares for 2013/14 by 2.8%. I am copying this letter to [REDACTED]

Yours sincerely

DOUGLAS ELLIS

Ferries Procurement and Contract Manager

Ferries Unit
Aviation, Maritime, Freight & Canals
Victoria Quay, Edinburgh. EH6 6QQ

COMHAIL
ALBA



Your ref:

Our ref:
AFL CY 2
CV 01/2012-2013

Date:
29 October 2012

Dear

Argyll Ferries Ltd: MV AliCat Refit Week Commencing 5 November 2012

I am writing to you following your request to seek a variation to the public Service Contract to allow the MV AliCat to go to refit from week commencing 5 November. Under terms of the contract between Scottish Ministers and AFL "Scheduled Unavailability means, in respect of the M.V. Ali Cat a period of two weeks in each Service Year normally around the month of November and in respect of the M.V. Argyll Flyer a period of two weeks in each Service Year normally around the month of June"

The MV AliCat will be taken out of service for her annual overhaul on Monday 5 November and when the MV AliCat returns to service you will take the MV Argyll Flyer out of service for a few days. This is to allow some additional maintenance works and winter reliability checks to be carried out on the MV Argyll Flyer. Overall the duration of the works on both vessels will not exceed the scheduled unavailability provided for in the contract and the service will return to a two vessel service from Sunday 18 November. As discussed, I note and agree that the late night sailings on 9 and 10 November as well as the 16 and 17 November will not operate.

I note that during the refit period the MV Argyll Flyer will provide an hourly service in both directions and when this vessel undergoes some additional winter checks and maintenance the MV AliCat will then provide an hourly service. I note AFL have prepared a leaflet advising the general public of the temporary arrangement during the refit period and that the company will also be using text facilities to advise customers as well as updating the information provided on the AFL website.

I am content to approve the variation to the contract to allow the MV AliCat to go into refit and to allow for some additional winter checks to be carried out on the MV Argyll Flyer. I am also content to approve the timetable to be amended to operate a one vessel service from Monday 5 November with the service returning to a two vessel operation from Sunday 18 November and to cancel the late night sailings on the 4 dates noted above.

Yours sincerely

DOUGLAS ELLIS

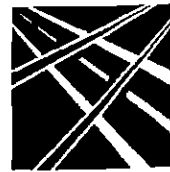
Ferries Procurement and Contracts Manager



Ferries Unit
Aviation, Maritime, Freight & Canals

Victoria Quay, Edinburgh EH6 6QQ

T: [REDACTED], F: [REDACTED]
[REDACTED]@transportscotland.gsi.gov.uk



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TRANSPORT
SCOTLAND

[REDACTED]
Contract Manager
Argyll Ferries Limited
The Ferry Terminal
Gourock
PA19 1QP

Our ref:
CV 02/2012-2013

Date:
10 May 2013

Dear [REDACTED]

Argyll Ferries Ltd: MV Argyll Flyer Refit Commencing 13 May 2013

I am writing to you to confirm a variation to the Public Service Contract to allow the MV Argyll Flyer to go to refit for 2 weeks, commencing 13 May, instead of in June as detailed in the contract. Under the terms of the Public Service Contract between Scottish Ministers and Argyll Ferries Ltd there is provision for "Scheduled Unavailability" means, in respect of the MV Argyll Flyer a period of two weeks in each Service Year in the month of June and in respect of the MV Ali Cat a period of two weeks in each Service Year in the month of November.

I note that during the refit period the MV Ali Cat will provide an hourly service in both directions.

I understand that AFL have informed the general public of the temporary arrangement through the AFL website. This is over and above displaying information on board the vessels and in the waiting rooms.

Ministers have been advised that should the service provided by the MV Ali Cat be disrupted during the refit period then the existing AFL replacement bus service will transfer affected AFL passengers on both sides of the Clyde to their intended destinations of Gourock or Dunoon.

I am content to approve the variation to the contract week commencing 13 May till 26 May to allow the MV Argyll Flyer to go into refit.

I am copying this letter to [REDACTED], Managing Director Argyll Ferries Limited and to [REDACTED], DML Group Finance Director.

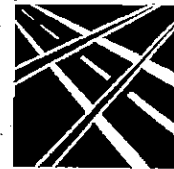
Yours sincerely

PAUL LINHART-MACASKILL
Ferries Contract Manager

Aviation, Maritime, Freight & Canals

Victoria Quay, Edinburgh EH6 6QQ

T: 0 [REDACTED] F: [REDACTED]
[REDACTED]



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ALBA

TRANSPORT
SCOTLAND

[REDACTED]
Contract Manager
Argyll Ferries Limited
The Ferry Terminal
Gourock
PA19 1QP

Your ref:

Our ref:

Date:
21 August 2013

Dear [REDACTED]

ARGYLL FERRIES LTD: CONTRACT VARIATION

COWAL GAMES, SUSPENSION OF NORMAL TIMETABLE AND PROVISION OF A 3RD VESSEL ON SATURDAY 31 AUGUST 2013.

I am writing to you following your request seeking a variation to the Public Service Contract between Scottish Ministers and Argyll Ferries Ltd. under Clause 2 to allow the MV Clyde Clipper to be deployed on the Gourock – Dunoon service on Saturday 31 August and under Clause 3.2.3 in respect of amending the timetable for that day.

I note that you plan to supplement the service that day with the MV Clyde Clipper and that the scheduled timetable will operate until 09.20 and thereafter the intention is to operate a shuttle service using the MV AliCat, MV Argyll Flyer and the MV Clyde Clipper.

I also note that you will terminate the service at 23.00 from Dunoon and 22.40 from Gourock and that the normal timetable will recommence with effect from 08.20 from Gourock and 08.50 from Dunoon on Sunday 1 September.

I am content to approve your request for a variation under Clause 2 to allow the MV Clyde Clipper to be deployed on Saturday 31 August at a total cost of £[REDACTED] to Transport Scotland and under Clause 3.2.3 to amend the timetable for that day.

I trust that you will arrange to publicise these variations accordingly.

Yours sincerely

PAUL LINHART-MACASKILL
Ferries Contract Manager

Aviation, Maritime, Freight & Canals

Victoria Quay, Edinburgh EH6 6QQ

T: [REDACTED] F: [REDACTED]
[REDACTED]@scotland.gsi.gov.uk



COMHDHAIL
ALBA

TRANSPORT
SCOTLAND

[REDACTED]
Contract Manager
Argyll Ferries Limited
The Ferry Terminal
Gourock
PA19 1QP

Your ref:

Our ref:
CV 03 / 2013/14

Date:
7 June 2013

Dear [REDACTED]

**ARGYLL FERRIES LTD: CONTRACT VARIATION
GOUROCK LINKSPAN REPAIRS, PHASE 1. 14 – 22 JUNE 2013**

I am writing to you following your request seeking a variation to the Public Service Contract between Scottish Ministers and Argyll Ferries Ltd. under Clause 3.2.3 in respect of amending the timetable for the period 14 – 22 June 2013. This change to the published timetable, for this period only, is to allow necessary works to be undertaken on the Gourock linkspan.

I note that due to berthing restrictions, with the linkspan out of action, between these dates, it will be necessary for passengers to use the Kilcreggan steps, sited further down from the linkspan, to access the Argyll Ferries Ltd (AFL) service.

I also note that the MV AliCat is the only vessel which can use the steps during the works and that AFL will have to offer a reduced service on this route during the works.

I note that contingency arrangements will be put in place with the replacement bus service offering alternative travel, should the AFL sailings be disrupted or cancelled due to bad weather or an inability to berth at the Kilcreggan steps.

I am content to approve your request for a variation under Clause 3.2.3 to allow for the service to be reduced.

I trust that you will arrange to publicise these variations accordingly.

Yours sincerely

PAUL LINHART-MACASKILL
Ferries Contract Manager

Aviation, Maritime, Freight & Canals

Victoria Quay, Edinburgh EH6 6QQ

T: [REDACTED], F: [REDACTED]
[REDACTED]@scotland.gsi.gov.uk



CÒMHDHAIL
ALBA

TRANSPORT
SCOTLAND

[REDACTED]
Contract Manager
Argyll Ferries Limited
The Ferry Terminal
Gourock
PA19 1QP

Your ref:

Our ref:
CV 04 / 2013/14

Date:
2 October 2013

Dear [REDACTED]

**ARGYLL FERRIES LTD: CONTRACT VARIATION
GOUROCK LINKSPAN REPAIRS, PHASE 2.7 – 10 OCTOBER 2013**

I am writing to you following your request seeking a variation to the Public Service Contract between Scottish Ministers and Argyll Ferries Ltd. under Clause 3.2.3 in respect of amending the timetable for the period 7 – 10 October 2013. This change to the published timetable, for this period only, is to allow necessary works to be undertaken on the Gourock linkspan.

I note that due to berthing restrictions, with the linkspan out of action, between these dates, it will be necessary for passengers to use the Kilcreggan steps, sited further down from the linkspan, to access the Argyll Ferries Ltd. (AFL) service.

I also note that the MV AliCat is the only vessel which can use the steps during the works and that AFL will have to offer a reduced service on this route during the works

I note that contingency arrangements will be put in place with the replacement bus service offering alternative travel, should the AFL sailings be disrupted or cancelled due to bad weather or an inability to berth at the Kilcreggan steps.

I am content to approve your request for a variation under Clause 3.2.3 to allow for the service to be reduced.

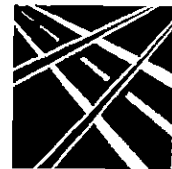
I trust that you will arrange to publicise these variations accordingly.

Yours sincerely

PAUL LINHART-MACASKILL
Ferries Contract Manager

Ferries Unit
Aviation, Maritime, Freight & Canals

Victoria Quay, Edinburgh EH6 6QQ
T: [REDACTED], F: [REDACTED]
[REDACTED]@transportscotland.gsi.gov.uk



COMHDHAIL
ALBA

TRANSPORT
SCOTLAND

[REDACTED]
Contract Manager
Argyll Ferries Limited
The Ferry Terminal
Gourock
PA19 1QP

Our ref:
CV 05 2013/14

Date:
1 November 2013

Dear [REDACTED],

ARGYLL FERRIES LTD: MV ALI CAT REFIT COMMENCING 4 NOVEMBER 2013

I am writing to you to confirm a variation to the Public Service Contract to allow the MV Argyll Flyer to go to refit for 2 weeks, commencing 4 November.

Under the terms of the Public Service Contract between Scottish Ministers and Argyll Ferries Ltd there is provision for "Scheduled Unavailability." Scheduled Unavailability means, in respect of the MV Argyll Flyer, a period of two weeks in each Service Year in the month of June and, in respect of the MV Ali Cat, a period of two weeks in each Service Year in the month of November."

I note that during the refit period the MV Argyll Flyer will provide an hourly service in both directions. I understand that AFL will effectively inform its customers of the reduced service.

Ministers have been advised that should the service provided by the MV Argyll Flyer be disrupted during the refit period then the existing AFL replacement bus service will transfer affected AFL passengers on both sides of the Clyde to their intended destinations of Gourock or Dunoon.

I am content to approve the variation to the contract to allow the MV Ali Cat to go into refit. I am also content to approve the timetable to be amended, under Clause 3.2.3, to operate a one vessel service from Monday 4 November with the service returning to a two vessel operation from Sunday 17 November.

I am copying this letter to [REDACTED], Managing Director Argyll Ferries Limited and to [REDACTED], DML Group Finance Director.

Yours sincerely

PAUL LINHART-MACASKILL
Ferries Contract Manager

Ferries Unit
Aviation, Maritime, Freight & Canals

Victoria Quay, Edinburgh EH6 6QQ
Tel: [REDACTED], Fax: [REDACTED]
[REDACTED]@transportscotland.gsi.gov.uk



COMHDHAIL
ALBA

TRANSPORT
SCOTLAND

[REDACTED]
Group Finance Director
Argyll Ferries Ltd
The Ferry Terminal
Gourock
PA19 1QP

Your ref:

Our ref:
AFL CV /2013-14

Date:

23 September
2013

Dear [REDACTED]

ARGYLL FERRIES LTD: FARES INCREASE 2014

Thank you for your letter dated 27 June seeking the consent of Scottish Ministers to increase increase fares on the Argyll Ferries Ltd (AFL) Gourock – Dunoon ferry service for 2014/15, by 2.7%, the rate of CPI for May 2013.

I can confirm that your request has been approved.

Please accept this letter as formal notification under Clause 3.4.3 of the contract between Scottish Ministers and Argyll Ferries Ltd to increase fares for 2014/15 by 2.7%.

I am copying this letter to [REDACTED] and [REDACTED]

Yours sincerely

DOUGLAS ELLIS
Ferries Procurement and Contracts

Ferries Unit
Aviation, Maritime, Freight & Canals

Victoria Quay, Edinburgh EH6 6QQ

Tel: [REDACTED], Fax: [REDACTED]
[REDACTED]@transportscotland.gsi.gov.uk



TRANSPORT
SCOTLAND
CÒMHDHAIL ALBA

Your ref:

Our ref:
AFL CV 07 /2013-14

Date:

18 November 2013

[REDACTED]
Group Finance Director
Argyll Ferries Ltd
The Ferry Terminal
Gourock
PA19 1QP

Dear [REDACTED]

ARGYLL FERRIES LTD: MV ARGYLL FLYER PRINCIPAL VESSEL

This letter is written notice that, in exercise of their powers under Clause 4.1, 'Change to Agreement Requirements,' of the Public Service Contract between The Scottish Ministers and Argyll Ferries Ltd (AFL) dated 7 June 2011, ("the Contract") the Scottish Ministers hereby vary the Contract to authorise the Argyll Flyer to replace the MV AliCat as the principal vessel on the route from 18 November 2013.

Should AFL consider that this variation to the Services will affect the Operating Costs and/or Revenue set out in the base case for the current contract year, I invite you to submit for the consideration of the Scottish Ministers a notification in accordance with clause 4.2 setting out in detail, with supporting information where possible, the impact the variation may have on the above.

I am copying this letter to [REDACTED] and [REDACTED].

Yours sincerely

DOUGLAS ELLIS
Ferries Contracts Manager



Ferries Unit
Aviation, Maritime, Freight & Canals

Victoria Quay, Edinburgh EH6 6QQ
Tel: [REDACTED], Fax: [REDACTED]
[REDACTED]@transportscotland.gsi.gov.uk



COMHDHAIL
ALBA

TRANSPORT
SCOTLAND

[REDACTED]
Group Finance Director
Argyll Ferries Ltd
The Ferry Terminal
Gourock
PA19 1QP

Your ref:

Our ref:
AFL CV08 /2013-14

Date:

17 December 2013

Dear [REDACTED]

ARGYLL FERRIES LTD: MV CORUIISK OPERATION WINTER 2013/14

This letter is written notice that, in exercise of their powers under Clause 4.1, 'Change to Agreement Requirements,' of the Public Service Contract between The Scottish Ministers and Argyll Ferries Ltd (AFL) dated 7 June 2011, ("the Contract") the Scottish Ministers hereby vary the Contract to authorise the deployment of the MV Coruisk to provide certain of the Services as set out below during Winter 2013/14 (specifically between 19 December 2013 and 2 April 2014 inclusive).

From 19 December 2013 and throughout the winter period until 2 April 2014, the MV Coruisk will provide replacement sailings, Monday – Saturday, in the morning and in the evening peak hours in place of the MV Ali Cat.

The MV Coruisk will operate in place of the MV AliCat on the following sailings:

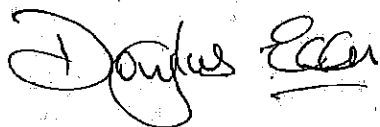
Depart Gourock:	06.45	Depart Dunoon:	07.15
	07.50		08.45
	16.50		17.20
	17.50		18.20

The MV Coruisk will be on standby as a relief vessel for the remainder of the day should either the MV Ali Cat or the MV Argyll Flyer be cancelled due to bad weather. She will also be on standby on a Sunday. I would ask that you arrange to timetable her in accordance with the Published Timetable and that any consequential variations to that timetable be considered within the terms of the Contract

Should AFL consider that this variation to the Services will affect the Operating Costs and/or Revenue set out in the base case for the current contract year, I invite you to submit for the consideration of the Scottish Ministers a notification in accordance with clause 4.2 setting out in detail, with supporting information where possible, the impact the variation may have on the above.

I am copying this letter to [REDACTED] and [REDACTED].

Yours sincerely

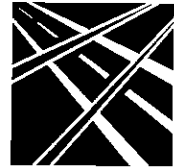


DOUGLAS ELLIS
Ferries Contracts Manager

Ferries Unit
Aviation, Maritime, Freight & Canals

Victoria Quay, Edinburgh EH6 6QQ

Tel: [REDACTED] Fax: [REDACTED]
[REDACTED]@transportscotland.gsi.gov.uk



COMHDHAIL
ALBA

TRANSPORT
SCOTLAND

[REDACTED]
Contract Manager
Argyll Ferries Ltd
The Ferry Terminal
Gourock
PA19 1QP

Your ref:

Our ref:
AFL CV 09/2013-14

Date:

18 September 2013

Dear [REDACTED]

ARGYLL FERRIES LTD: DEDICATED REPLACEMENT BUS SERVICE

This letter is written notice that, in exercise of their powers under Clause 4.1, 'Change to Agreement Requirements,' of the Public Service Contract between The Scottish Ministers and Argyll Ferries Ltd (AFL) dated 7 June 2011, ("the Contract") the Scottish Ministers hereby vary the Contract to authorise AFL to procure and award a contract for the use of dedicated replacement buses to run between AFL terminals at each town centre, when both its ships are off for prolonged periods due to adverse weather; using Western Ferries' service. Passengers can access this service at no additional cost.

Should AFL consider that this variation to the Services will affect the Operating Costs and/or Revenue set out in the base case for the current contract year, I invite you to submit for the consideration of the Scottish Ministers a notification in accordance with clause 4.2 setting out in detail, with supporting information where possible, the impact the variation may have on the above.

I am copying this letter to [REDACTED] Managing Director Argyll Ferries Limited and [REDACTED], DML Group Finance Director.

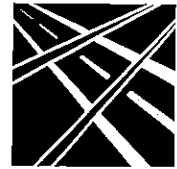
Yours sincerely

PAUL LINHART-MACASKILL
Ferries Unit

Ferries Unit
Aviation, Maritime, Freight & Canals

Victoria Quay, Edinburgh EH6 6QQ

T: [REDACTED] F: [REDACTED]
[REDACTED]@transportscotland.gsi.gov.uk



COMHDHAIL
ALBA

TRANSPORT
SCOTLAND

[REDACTED]
Contract Manager
Argyll Ferries Limited
The Ferry Terminal
Gourock
PA19 1QP

Our ref:
CV 10/2013-2014

Date:
22 April 2014

Dear [REDACTED]

Argyll Ferries Ltd: MV Argyll Flyer Refit Week Commencing 6 May 2014

I am writing to you to confirm a variation to the Public Service Contract to allow the MV Argyll Flyer to go to refit for 2 week, commencing 6 May, instead of in June as detailed in the contract. Under the terms of the Public Service Contract between Scottish Ministers and Argyll Ferries Ltd there is provision for "**Scheduled Unavailability**" means, in respect of the MV Argyll Flyer a period of two weeks in each Service Year in the month of June and in respect of the MV Ali Cat a period of two weeks in each Service Year in the month of November.

I note that during the refit period the MV Ali Cat will provide an hourly service in both directions.

I understand that AFL have informed the general public of the temporary arrangement through the AFL website for a period of 2 weeks beginning 6 May. This is over and above displaying information on board the vessels and in the waiting rooms.

Ministers have been advised that should the service provided by the MV Ali Cat be disrupted during the refit period then the existing AFL replacement bus bus service will transfer affected AFL passengers on both sides of the Clyde to their intended destinations of Gourock or Dunoon.

I am content to approve the variation to the contract week commencing 6 May till 20 May to allow the MV Argyll Flyer to go into refit.

Yours sincerely

PAUL LINHART-MACASKILL
Ferries Contract Manager