

Appendix 1c Local Businesses and Residences Consultation Responses

Cruise Loch Lomond

From: [Fred Moore](#)
To: [Zoe McClelland](#)
Subject: A82 Pulpit Rock
Date: 10 February 2010 11:36:55

Hello ,

Good Morning Zoe,

Many thank's for your letter advising of the proposed improvements for the Pulpit Rock section of the A82 (At Last)!

I don't believe that we have any relevant information on the above, the only concerns that we may have is the level of disruption that will obviously take place on the A82!!

The coaching market is a huge percentage of our trade, in the region of 3000 per annum all using this section of the A82 and all on a very tight schedule!!

The last item is if we can be of any assistance being one of very few marine based commercial companies on Loch Lomond. We have access to barges etc. please get in touch!

Regards,
Iain

Iain Moore (Fred)
Managing Director,
Cruise Loch Lomond Ltd.

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Best regards,
Fred <mailto:Fred@cruiselochlomond.co.uk>

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Fred Moore
Cruise Loch Lomond
The Boatyard
Tarbet
Loch Lomond
Argyll and Bute
G83 7DG

Our Ref: S100785/e53/2
Your Ref:
Date: 30/03/10

Dear Mr Moore,

A82 Pulpit Rock Improvement Consultation

Many thanks for your email dated 10th February 2010 relating to the Environmental Impact Assessment Scott Wilson are conducting for the improvements to the A82 at Pulpit Rock. Your comments will be used to inform the detailed design of the scheme to ensure all environmental concerns are integrated into the design process where possible and will be reported in an Environmental Statement (ES). Once completed the ES will be published alongside draft Road Orders and Compulsory Purchase Orders for the scheme as required under the Roads (Scotland) Act 1984.

On publication of the draft Orders, Compulsory Purchase Orders and the Environmental Statement, Transport Scotland will host a public exhibition detailing the scheme proposals, the environmental impacts and any mitigation measures proposed to minimise these effects. There is a statutory period of 6 weeks following publication of the Draft Orders and the ES during which time you are entitled to comment on the scheme.

With regard to the issue of disruption to local tourism, the nature of the proposed works will necessitate closure of the A82 at Pulpit Rock for part of the time during the construction period. The disruption caused by the closure is an issue that will be fully assessed within the ES. In particular, this assessment will focus on the effects on the communities between Tarbet and Crianlarich. There is a commitment to programme the works outside of the tourist season, and the ES will also propose mitigation measures to alleviate as far as possible disruption during the construction period.

Again thank you for taking the time to respond to our request for consultation. On publication of the Draft Road Orders, Compulsory Purchase Orders and the Environmental Statement as stated above a public exhibition will be held. The exhibition will be widely publicised in the local press, the community councils and will also be advertised locally.

Yours sincerely

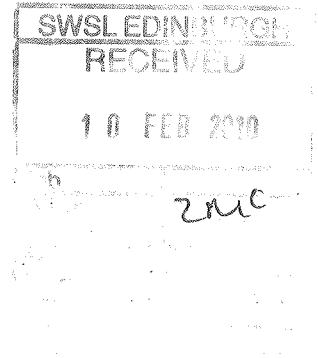
Zoë McClelland

Ardlui Hotel



ARDLUI
A WINDOW ON THE LOCH

ARDLUI HOTEL, MARINA & HOLIDAY HOME PARK
Ardlui, Loch Lomond, Argyll, G83 7EB
T 01301 704 243 / 269 F 01301 704 268
info@ardlui.co.uk
www.ardlui.co.uk



05 February 2010

Zoë McClelland
Scott Wilson,
23, Chester Street,
Edinburgh.
EH3 7EN.

Dear Ms McClelland,

A82 PULPIT ROCK ROAD IMPROVEMENT.

Your ref S100785/e68

Thank you for your letter outlining future proposed road works at the pulpit rock near to Ardlui.

We at the Ardlui Hotel, Marina and Holiday Home Park, welcome any improvements to the A82, especially at the pulpit rock, where we have had to endure traffic lights for the past 26 years.

We also understand that it will involve a degree of disruption, but our main concern would be if the road should have to be closed for any extended period.

Our business is purely leisure and tourism, we have over 130 boats in our marina and on our moorings, our holiday home park has 90 static units and provision for touring caravans, we have lochside lodges to let and our Hotel has 10 bedrooms, 2 bars, and 2 restaurants. All facets to our business rely upon customers been able to travel to us, and any severe disruption in traffic flow, would create serious financial difficulties for us.

Will your report be able to give us any assurances that traffic flow will be able to be maintained throughout the proposed improvement works?

Yours Sincerely

D Brian Squires

Ardlui Hotel, Marina & Holiday Home Park.

Brian Squires
Ardlui Hotel
Ardlui
Loch Lomond
Argyll and Bute
G83 7EB

Our Ref: S100785/e68/2
Your Ref:
Date: 30/03/10

Dear Mr Squires,

A82 Pulpit Rock Improvement Consultation

Many thanks for your letter dated 5th February 2010 relating to the Environmental Impact Assessment Scott Wilson are conducting for the improvements to the A82 at Pulpit Rock. Your comments will be used to inform the detailed design of the scheme to ensure all environmental concerns are integrated into the design process where possible and will be reported in an Environmental Statement (ES). Once completed the ES will be published alongside draft Road Orders and Compulsory Purchase Orders for the scheme as required under the Roads (Scotland) Act 1984.

On publication of the draft Orders, Compulsory Purchase Orders and the Environmental Statement, Transport Scotland will host a public exhibition detailing the scheme proposals, the environmental impacts and any mitigation measures proposed to minimise these effects. There is a statutory period of 6 weeks following publication of the Draft Orders and the ES during which time you are entitled to comment on the scheme.

In response to the issue of disruption to local communities, the nature of the proposed works will necessitate closure of the A82 at Pulpit Rock for part of the time during the construction period. The disruption caused by the closure is an issue that will be fully assessed within the ES. In particular, this assessment will focus on the effects on the communities between Tarbet and Crianlarich. There is a commitment to programme the works outside of the tourist season, and the ES will also propose mitigation measures to alleviate as far as possible disruption during the construction period.

Again thank you for taking the time to respond to our request for consultation. On publication of the Draft Road Orders, Compulsory Purchase Orders and the Environmental Statement as stated above a public exhibition will be held. The exhibition will be widely publicised in the local press, the community councils and will also be advertised locally.

Yours sincerely

Zoë McClelland

Drovers Inn

*The Drovers Inn & Lodge Ltd
Inverarnan
North Loch Lomond
By Ardlui
GSS TDH
Tel: 01801 704234
Fax: 01801 704316
E-mail: info@thedroversinn.co.uk
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Strathfillan Community Council
c/o Secretary
3 Glenfalloch Road
Criarlrich
FK20 8RJ

Your ref: S100785/e12

17/02/10

Dear Sir/Madam,

Thank you for your letter regarding the proposed alterations to the A82 at Pulpit Rock.

Firstly, improvements to the A82 between Tarbet and Inverarnan is most welcome as this 10-mile stretch of road must be the worst accident black spot in Scotland. However, in the six years that I have owned the Drovers Inn, there has never been a fatal accident at your proposed upgrade. In fact, for over 30 years, the traffic lights at Pulpit Rock have created a calming effect on what is a treacherous 10-mile stretch. Surely the accident spots where numerous deaths occur each year should be addressed first. These are between Inverarnan and Ardlui, the Seven Sisters and between Inveruglas and the Loch Lomond Leisure Park. On average, about 6 deaths occur each year at these locations.

The second concern I have is the disruption your proposed development will cause during construction. I would like to know how long the work will take and what disruptions you would anticipate to the many road users. Your reference to tourists is extremely important to all businesses associated with the A82.

The effect of a new viaduct would not, in my opinion, impact on the beauty of Loch Lomond, as similar works on Loch Awe have not been detrimental to the area. I would appreciate an early response, in order to have a more knowledgeable view of your company's intent.

Yours sincerely,

Ernest Strang,
Director.

*The Drovers Inn & Lodge Limited
Registered in Scotland Number 329605
Independent Registrars Ltd,
211 Dumbarton Rd, Mansfield Park, Glasgow. G11 6AA*

Ernest Strang
Drovers Inn and Drovers Lodge
Inverarnan
By Ardlui
North Loch Lomond
G83 7DX

Our Ref: S100785/e70/2
Your Ref:
Date: 30/03/10

Dear Mr Strang,

A82 Pulpit Rock Improvement Consultation

Many thanks for your letter dated 17th February 2010 relating to the Environmental Impact Assessment Scott Wilson are conducting for the improvements to the A82 at Pulpit Rock. Your comments will be used to inform the detailed design of the scheme to ensure all environmental concerns are integrated into the design process where possible and will be reported in an Environmental Statement (ES). Once completed the ES will be published alongside draft Road Orders and Compulsory Purchase Orders for the scheme as required under the Roads (Scotland) Act 1984.

On publication of the draft Orders, Compulsory Purchase Orders and the Environmental Statement, Transport Scotland will host a public exhibition detailing the scheme proposals, the environmental impacts and any mitigation measures proposed to minimise these effects. There is a statutory period of 6 weeks following publication of the Draft Orders and the ES during which time you are entitled to comment on the scheme.

In response to specific issues you raised in your response, the improvements at Pulpit Rock were originally proposed as one of a number of road improvements along the A82, through the A82 Route Action Plan produced by Transport Scotland in 2006. While it is acknowledged that improvements may be needed at other locations, this scheme was nonetheless still identified as a major priority requiring a detailed feasibility study.

The nature of the proposed works will necessitate closure of the A82 at Pulpit Rock for part of the time during the construction period. The disruption caused by the closure is an issue that will be fully assessed within the ES. In particular, this assessment will focus on the effects on the communities between Tarbet and Crianlarich. There is a commitment to programme the works outside of the tourist season, and the ES will also propose mitigation measures to alleviate as far as possible disruption during the construction period.

Again thank you for taking the time to respond to our request for consultation. On publication of the Draft Road Orders, Compulsory Purchase Orders and the Environmental Statement as stated above a public exhibition will be held. The exhibition will be widely publicised in the local press, the community councils and will also be advertised locally.

Yours sincerely

Zoë McClelland

Crianlarich Store



Crianlarich Store

General Store & Post Office

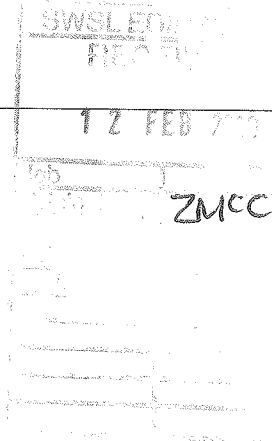
Station Road
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Email: shop@crianlarichstore.co.uk

www.crianlarichstore.co.uk



Zoe McClelland
Scott Wilson
23 Chester Street
Edinburgh EH3 7EN

11/2/10

Dear Ms McClelland

A82 Pulpit Rock Road Improvement

Thank you for contacting us regarding the preparation of the environmental statement for the above road improvements.

We fully support the proposals to upgrade this section of the A82, however have some concerns which we believe should be addressed in the Environmental Statement.

Our concerns are focussed on the potential for significant local disruption which is likely to be caused during the construction phase of the project. We would like to see the Environmental Statement addressing the following questions:-

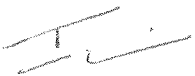
- Will the A82 need to be closed at any stage during construction, and if so for how long?
- What efforts are being made to minimise the extent of any road closures?
- What arrangements will be made for essential access by local people, who use this road often on a daily basis?
- During a road closure, the "local" diversion via Dalmally and Inveraray will **add** approximately 35 miles to a journey between Crianlarich and Tarbet. The environmental impact and carbon footprint of a large number of cars making this diversion is huge. How can this be justified?
- As the village shop in Crianlarich, we receive deliveries overnight, via the A82. In particular the newspapers, which come up from Paisley around 4am every day. When the A82 has been closed overnight, on occasion, this has caused significant disruption to the village shop and to the local people. When the road is closed, newspapers are not delivered until after the shop has opened. This disrupts the daily routine of many of the village residents, it also has a **direct** financial impact on my business as I have to pay an additional member of staff to sort the newspapers when they do arrive. (Before opening, one staff member can sort the papers alone, once the shop is open that staff member is required to work on the till and an extra staff member is needed to sort the newspapers).

What arrangements will be made to allow essential deliveries like these to continue?

- Tourism traffic is absolutely essential for the village. How will the contractors ensure that any road closures which are necessary are made outside the key tourist months in the summer?
- Any loss of this vital tourism traffic due to an extended road closure would have a massive negative economic impact on the whole of the West of Scotland (not just the Crianlarich area). The environmental statement needs to address the scope of this economic impact on communities throughout the Western highlands.
- What arrangements will be made for access by emergency vehicles?
- What arrangements will be made for unexpected road closures on the diversion routes (e.g. the A83 Rest and be Thankful, or A85 at Glen Ogle). If either of these routes are closed for any length of time at all, and the A82 is also closed, there is potential for grid lock throughout the western Highlands.
- How well advertised and signposted will any road closure be, from the central belt, to encourage traffic to travel via Stirling and Callander?
- We are aware that the Pulpit Rock improvements are part of a larger planned scheme of upgrades to the whole of the A82. There are other sections of road between Crianlarich and Tarbet which will need to be upgraded in future. Given the massive impact total closure of the road will have, will other sections of the road which also require total closure of the A82 be upgraded at the same time as the Pulpit Rock enhancements?

I hope that the environmental statement will be able to address these questions, and the much needed upgrade to the A82 can happen with minimal disruption to local businesses and residents.

Yours sincerely,



Isla Craig
Partner, Crianlarich Store

Isla Craig
Crianlarich Store
Station Road
Crianlarich
FK20 8QN

Our Ref: S100785/e80/2

Your Ref:

Date: 30/03/10

Dear Ms Craig,

A82 Pulpit Rock Improvement Consultation

Many thanks for your letter dated 11th February 2010 relating to the Environmental Impact Assessment Scott Wilson are conducting for the improvements to the A82 at Pulpit Rock. Your comments will be used to inform the detailed design of the scheme to ensure all environmental concerns are integrated into the design process where possible and will be reported in an Environmental Statement (ES). Once completed the ES will be published alongside draft Road Orders and Compulsory Purchase Orders for the scheme as required under the Roads (Scotland) Act 1984.

On publication of the draft Orders, Compulsory Purchase Orders and the Environmental Statement, Transport Scotland will host a public exhibition detailing the scheme proposals, the environmental impacts and any mitigation measures proposed to minimise these effects. There is a statutory period of 6 weeks following publication of the Draft Orders and the ES during which time you are entitled to comment on the scheme. However, the following addresses specific issues that you raised in your response.

Disruption during construction

The nature of the proposed works will necessitate closure of the A82 at Pulpit Rock for part of the time during the construction period. The disruption caused by the closure is an issue that will be fully assessed within the ES. In particular, this assessment will focus on the effects on the communities between Tarbet and Crianlarich. There is a commitment to programme the works outside of the tourist season, and the ES will also propose mitigation measures to alleviate as far as possible disruption during the construction period. We are unfortunately not in a position to provide you with any level of detail at the moment until the scheme design is fully finalised and therefore details concerning the construction period are developed.

Contingencies for emergency services when A82 closed

We are in discussion to ensure a plan is agreed which is acceptable to the local emergency service providers. The response plan will ensure that all homes and businesses are serviced through the construction period.

Road works on A85 or A83 (and other road works on A82)

Every effort will be made to ensure that a coordinated approach is taken with regards to any planned roadworks/ maintenance schemes along the A82, A85 and the A83 during the construction period.

P.T.O.

Again thank you for taking the time to respond to our request for consultation. On publication of the Draft Road Orders, Compulsory Purchase Orders and the Environmental Statement as stated above a public exhibition will be held. The exhibition will be widely publicised in the local press, the community councils and will also be advertised locally.

Yours sincerely

Zoë McClelland