

Richard Ellis

I am a very regular business user of Scotrail- 3/4 journeys per week

My key issue is the poor nature of the travel experience on long routes- Edinburgh- Aberdeen; Edinburgh- Inverness I try and take East Coast or Cross Country because even in standard class I get more for my money in terms of leg room and space.

When I do travel first class then the difference between Scotrail and the other providers is wide and getting wider.

For the future can Scotrail not invest in longer trains for long distance travel with more luggage facilities (I pity the poor tourists) and more space in business class/first class.

Would it be possible to have one whole carriage for business travellers - this could be filled up by those wishing to upgrade- and I'm sure many would.

A secondary issue is the lack of maintenance at stations. An example- Kirkcaldy- whole sections of white boards along platforms have been blown down by the recent gales- but on inspection those areas have rotten wood- wood that's not been painted for years- no wonder they've fallen down.

Regular maintenance would save money- please don't wait until things fall apart.