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My veiww on the scottish rail service

Its ok could improve alot tho.

They frequently cancel trains last minute "due to a broken down engine" or "no crew member available".

Question is why suddenly has the train "broken down" and why suddenly has the "crew member" not turned up. Any other occupation a member if staff has to stay until releif turns up. My employer has jokinly sugested to get an earlier train but that means i wil b far to early for work. He has had staff stay on till i arrive and that doesnt please them and creates a bad work enviroment.

Even when i check the "live" updates online it says service still running. Scotrail pass the buck and say its not there job its network rail.

My daily comute it saturday to wednesday. I work nights in a 5* hotel n edinburgh so there is no finacial discount for me because i leave dunfermline town 4.30pm train to start work in edinburgh at 6pm. I finish at 5am and there is no return transport till 6.18am except on sunday were the first train is 10.05am so i get a bus that is not until 8.38am.

Also there is not going to be a rail improvement of any sort on the fife circle which considering they (firstscotrail) are spending millions on new trains that are going to the west coast

So my weekly costs are

Saturday £4.40 single

Sunday (bus) £5.00

Monday £8.50

Tuesday £8.50

Wednesday £4.40

A weekly/monthly ticket is a waste of money as i work 16 days a month and there is no point of getin advanced single journey as come in 10s or 20s and have to used within a certain date.

They should have a discount card that you use and at the end of the month pay for the trips you have taken. Firstscotrail should NOT increase there fares on this line until they improve the service. You should give the service to somebody else

Stephen

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