

## Rail 2014 Consultation

Over the past thirty years I have been a frequent and regular first class passenger travelling between Leuchars and Kings Cross return. I have always chosen to travel by the through train service being elderly and partially immobile.

The prospect of having to change trains at Edinburgh with the possibility of having to go upstairs and across bridges with luggage (the lift can be out of order and is highly used as there is only one) or having to hurry to a connecting train with an advance ticket which only allows travel on a specific train which could be missed, would deter me from train travel altogether.

Apart from my own personal situation the powers that be should well consider that there are three sets of university students (St Andrews, Dundee, and Aberdeen) who use these trains with their abundant luggage to say nothing of mothers of small children with pushchairs and holiday makers and golfers with their sports equipment as well as commuters and business people.

An exodus and change at Waverley with the possibility of having to queue in order to push tickets through machines whilst juggling luggage promises logistical nightmares and complaints to say nothing of discomfort and chaos. Would extra staff be employed to direct uprooted passengers on their way?

Encourage people to use the railways which are an excellent way of travel. Consider their comfort. Be kind to them. Let us sit in benignly on through trains. Please.