

Consultation on changes to bus registration in Scotland



RESPONDENT INFORMATION FORM

Please Note this form **must** be returned with your response to ensure that we handle your response appropriately

1. Name/Organisation

Organisation Name

Title Mr Ms Mrs Miss Dr *Please tick as appropriate*

Surname

Forename

2. Postal Address

Postcode	Phone	Email

3. Permissions - I am responding as...

Individual / Group/Organisation

Please tick as appropriate

(a) Do you agree to your response being made available to the public (in Scottish Government library and/or on the Transport Scotland web site)?

Please tick as appropriate Yes No

(b) Where confidentiality is not requested, we will make your responses available to the public on the following basis

Please tick **ONE** of the following boxes

Yes, make my response, name and address all available

or

Yes, make my response available, but not my name and address

or

Yes, make my response and name available, but not my address

(c) The name and address of your organisation **will be** made available to the public (in the Scottish Government library and/or on the Transport Scotland web site).

Are you content for your **response** to be made available?

Please tick as appropriate Yes No

(d) We will share your response internally with other Scottish Government policy teams who may be addressing the issues you discuss. They may wish to contact you again in the future, but we require your permission to do so. Are you content for Transport Scotland to contact you again in relation to this consultation exercise?

Please tick as appropriate Yes No

CONSULTATION QUESTIONS

Question 1: do you agree with the proposal to extend the pre-registration notice period from 14 days to 28 days ?

Yes No

Yes, only if there is proper consultation taken place during this period. A Full 28 days should only be mandatory if there is major disagreement. Thus it give both parties enough time to come up with a solution instead of 2 weeks after the changes, causing un-due stress to the passengers.

Question 2: Do you agree with the proposal to replace the duty to inform the relevant authorities before making an application for registration with a duty to consult with the relevant authorities?

Yes No

If this meant all bus companies had to have some proper consultation with the public/council about any change, it can only be a good thing.

* MIND - it should not be needed if its only minor changes like re-timing to make service more reliable.

Question 3: Do you agree that relevant authorities should be encouraged through guidance to draw potential concerns about new registrations to the attention of the traffic Commissioner for Scotland and/or Transport Scotland?

Yes No

That depends what the concerns are? I take it you don't even know what these could be?

Being honest it's not like you nor the traffic commissioner will do anything about the concern. Most of the time its take ages before you lot will look at it. If it's anything illegal that's a matter for the police.

Question 4a: Do you agree with the proposal to reduce the period of registration from 56 days to 42 days? What difficulties (if any) do you consider such a change might present and how might these be addressed?

Yes No

I agree, but I believe it should be reduced even further. If companies are having proper consultation with the council and the public about any changes then it should be right the

changes are put into operation as quickly as possible, once agreement is formed.

I think it should be 21 days at most. You read this and think I'm mad but it will mean the changes, if you add in the 28 days, it will mean 49 days from the point a bus company highlights a change before it becomes practise.

Do you know how annoying it is waiting for certain changes to take place especial if its improvements, also if there are withdrawn or major changes thanks to the proper constitution beforehand it means a lot of the issues can be ironed out beforehand.

Question 4b: An alternative option would be to reduce the registration period from 56 days to 42 days only where Electronic Bus Service Registration (EBSR) is used. Do you agree with this?

Yes No

Only if this means people could be Electronic from the traffic office, as well. Do you know how much paper is wasted when people buy Electronic Bus Service Registration in paper form. it would be better in PDF send by email.

Question 5: Do you agree that we should require operators to detail within registered hourly frequency bands any services that are registered as frequent services?

Yes No

When do you mean hourly Frequency bands, do you mean like Every 15, or Every 20 mins? If that is the case then I would agree.

Question 6: Do you agree that if the proposed changes set out above are adopted, they will improve the bus registration process in Scotland ?

Yes No

Unless the time it takes between a bus company given a preregistration and registration notice is reduced, t just going to continue to clog up the system and make a lot of people rather unhappy. 70 days is a JOKE, it's two months later, anything can happen between that long period of time. How can you predict what will so far down the line?

That's why I think at least 50 days, will make it a bit more manageable. Better still if both the bus companies and the council agree overall about the changes then its shouldn't require the full 28 day notice (reduced down to 14 days) it would still mean 4 weeks, that still a long time.

Question 7: It is possible that much of what is proposed above could be achieved through Guidance and/or a Code of Conduct to facilitate engagement between operators and relevant authorities rather than changes to the legislation. Do you have any views on this?

Yes No

Overall I can see why this is being highlighted. After 70 day the council and bus companies finally meet up AFTER the changes to iron out any issues caused by the changes. If this process takes place before hand it would save a lot of time and problems in the long run. It could also mean any minor changes could take place from the start point and would stop new timetables being reproduced.