Schedule 1.1 – Service Development			
Date of change	Reason for Change	Clauses Changed	End Date of Change
December 2016	SLC Principle Timetable: December 2016 & Subsidiary Timetable, May 2017	Paragraph 7	

Service Level Commitment (SLC)

Principle Timetable: December 2016 & Subsidiary Timetable: May 2017

As part of Schedule 1.1, paragraph 7 of the Franchise Agreement, I write to detail the Service Level Commitment (SLC) which ScotRail is required to operate from the timetable change date in December 2016 and May 2017.

The SLC to be operated from the timetable change date in December 2016 and May 2017 shall be as follows:-

December 2016

 Services detailed in the SLC reflecting the May 2015 timetable (enclosed) and including reference to:-

December 2015

- Borders Timetable Introduced.
- Stranraer Priced Option (Modified Version)

Re-routing of late Motherwell services & extensions to Carstairs & Lanark

May 2016

- Highland Main Line enhancements as agreed between Authority and Scotrail.
- Extension of 3 Edinburgh to Dunbar and return services to Berwick Upon Tweed on Mondays to Fridays and 4 Edinburgh to Dunbar and return services on Saturdays – and expectation of some new level of service on Sundays between Edinburgh /Dunbar & Berwick Upon Tweed.

All such services calling at Musselburgh

- Permanent timetable enhancements particular to better interval departure times at
 Glasgow Queen Street Low Level and Edinburgh on the A2B route these
 enhancements to be progressed for timetable delivery post the changes necessary for the
 20 week closure of Queen Street High Level in 2016 and as agreed between Scotrail and
 the Authority.
- Permanent timetable changes to some peak services on Glasgow North Electric route again post the Queen Street High Level closure and as agreed between Scotrail and the Authority