RAIL WORKSTREAM					
Ref	Work area	SMART objectives	4. MACS Activities/Actions	Timescale	Lead Member
	Major Station Developments	To give Scottish Ministers and Rail Transport Operators advice on aspects of station development works affecting the travel needs of disabled people	• To monitor, assess and notify Rail Operators, Transport Scotland and the Minister of any issues by giving advice and signposting to good practice guides.	On-going	Marsali Craig All work stream
	Station Accessibility and information	To consider common threads and issues arising from different station developments, including station access information, and provide advice and guidance for future developments.	• To engage with partners to assist with the delivery of the recommendations within the Accessible Travel Framework, A Fairer Scotland for Disabled People and The Equality Act by giving advice, sharing knowledge and promoting best practice guides. • To ensure rail workstream involvement in work packages 1,2,3 and 9 of the Accessible Travel Framework	On-going	Hussein Patwa All work stream

RAIL WORKSTREAM					
Re f	Work area	SMART objectives	4. MACS Activities/Actions	Timescale	Lead Member
	Passenger Assist	To liaise with the Rail Delivery Group and Passenger Assist to provide advice and guidance to Rail Operators and the Minister regarding Passenger Assist.	• To liaise regularly with ScotRail about best practice in Passenger Assist • To work with RDG and partners on future improvements. • To identify and highlight recurring problems with Passengers Assist ensuring the Minister is alerted to issues.	Hussein Patwa Fraser Sutherland All workstrea m	On-going
	Fares, Tickets and Online Booking	To advise the Minister about the potential for changes in booking and ticketing systems that would create equality between disabled people and their non-disabled peers.	• To liaise regularly with ScotRail and other rail operators to give advice and share knowledge to assist with making online booking and ticketing arrangements more equitable and convenient for use by disabled people.	On-going	Hussein Patwa Fraser Sutherland All workstream

RAIL WORKSTREAM					
Re f	Work area	SMART objectives	4. MACS Activities/Actions	Timescale	Lead Member
			• To promote the use and benefits of Smart Cards and integrated ticketing.		
	Engagement and Consultation	To engage with Rail Transport Operators and other groups to respond to Consultations informing future work on relevant projects.	• To attend relevant Conferences and events • To respond to Consultations as appropriate, ensuring collaboration with other MACS workstreams where input on intermodal change is needed.	On-going	All workstream