

FERRIES AND AIRPORTS WORKSTREAM WORKPLAN 2018-2019					
1. Ref	2. Work area	3. SMART objectives	4. MACS Activities/Actions	5. Timescales	6. Lead Member
1	Ferry Service Providers	To support providers in developing fully accessible ferry services	<ul style="list-style-type: none"> To build relationships with colleagues at Transport Scotland Ferries Unit and support their work with the Scottish Ferries Services Ferries Plan 2013- 2022. To continue to build relationships with ferry operators and ferry terminal providers to offer advice and promote improved accessibility. To seek opportunities to develop ferry services and ferry terminals which standards do not meet the minimum requirements for accessibility. To celebrate and acknowledge good practice by identifying and sharing achievements. 	<p>Responsive with an annual review</p> <p>As required</p> <p>Review by quarterly report</p> <p>By Sept 2018</p>	Hilary Stubbs

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			<ul style="list-style-type: none"> To prepare a document detailing guidelines on accessibility at ferry terminals based on the document on railway stations issued by MACS 2017. 		
2	Airports	To support airport providers to develop fully accessible airports.	<ul style="list-style-type: none"> To encourage inclusive planning and design of airport infrastructure, including the provision of Changing Places facilities. To encourage airports to develop technology to assist persons with disability To review performance Indicators on accessible air travel To give advice and guidance to airport providers to assist them to facilitate a whole transport system 	Responsive by an annual review	Hilary Stubbs

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			approach to travelling by air.		

1. Reference Number
2. Work area at strategic level
3. Objectives – what you want to achieve in the next reporting period

S – Specific

M – Measurable

A – Achievable

R – Realistic

T – Timely

4. Activities/ Actions – how are you going to achieve it?

5. Timescale – When are you going to achieve it by?

6. Lead Member – who is going lead on it?