How →

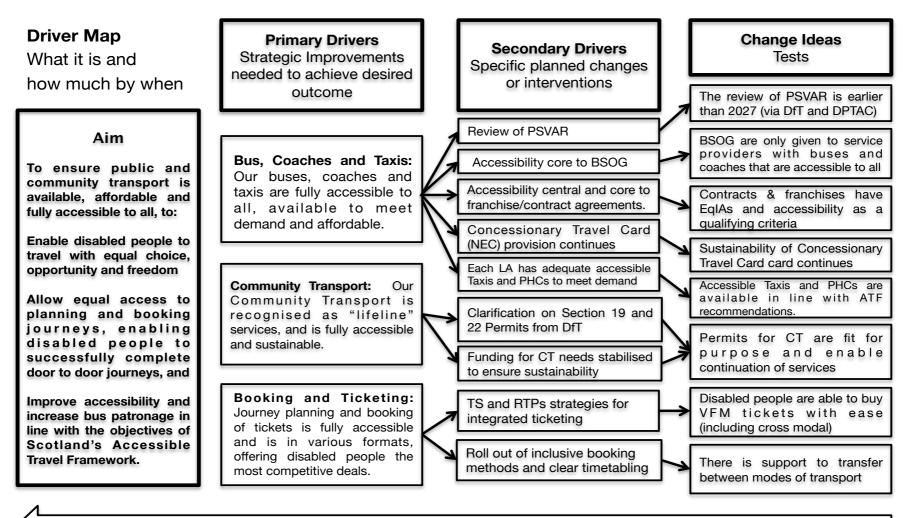# MACS: Bus and Community – Change Theory Driver Map

Driver Map
What it is and
how much by when

Primary Drivers
Strategic Improvements needed to achieve desired outcome

Secondary Drivers
Specific planned changes or interventions

Change Ideas
Tests

Aim

To ensure public and community transport is available, affordable and fully accessible to all, to:

Enable disabled people to travel with equal choice, opportunity and freedom

Allow equal access to planning and booking journeys, enabling disabled people to successfully complete door to door journeys, and

Improve accessibility and increase bus patronage in line with the objectives of Scotland's Accessible Travel Framework.

Bus, Coaches and Taxis: Our buses, coaches and taxis are fully accessible to all, available to meet demand and affordable.

- Review of PSVAR
  → The review of PSVAR is earlier than 2027 (via DfT and DPTAC)
- Accessibility core to BSOG
  → BSOG are only given to service providers with buses and coaches that are accessible to all
- Accessibility central and core to franchise/contract agreements.
  → Contracts & franchises have EqIAs and accessibility as a qualifying criteria
- Concessionary Travel Card (NEC) provision continues
  → Sustainability of Concessionary Travel Card card continues
- Each LA has adequate accessible Taxis and PHCs to meet demand
  → Accessible Taxis and PHCs are available in line with ATF recommendations.

Community Transport: Our Community Transport is recognised as "lifeline" services, and is fully accessible and sustainable.

- Clarification on Section 19 and 22 Permits from DfT
- Funding for CT needs stabilised to ensure sustainability
  → Permits for CT are fit for purpose and enable continuation of services

Booking and Ticketing: Journey planning and booking of tickets is fully accessible and is in various formats, offering disabled people the most competitive deals.

- TS and RTPs strategies for integrated ticketing
  → Disabled people are able to buy VFM tickets with ease (including cross modal)
- Roll out of inclusive booking methods and clear timetabling
  → There is support to transfer between modes of transport

← **Why**