

Schedule 1.1 – Franchise Agreement			
Date	Reason	Clauses	End Date
30 September 2020	To outline changes to the Service Level Commitment	Schedule 1.1 Paragraph 1.3 Paragraph 8.1	N/A
FRANCHISE VARIATION - Service Level Commitment (SLC) <p>As required in Schedule 1.1, paragraph 1.3 and 8.1 of the Franchise Agreement, this notice outlines the changes to the Service Level Commitment (SLC) which ScotRail is required to operate from the timetable change date of Sunday 15th December 2019.</p> <p>Transport Scotland note that ScotRail are currently non-compliant with a small number of provisions of the SLC. Derogations have been agreed or extended for some of these and we have accepted assurances that the remaining non-compliant services will be adjusted in the next timetable bids. For the non-compliances relating to Argyle Line, North Clyde Line, and Airdrie-Bathgate services, it has been assumed that these will be re-evaluated in light of the major timetable recast planned for December 2020 and no action will be taken at the current time in relation to these. While good progress was made in dealing with the non-compliances, we have been unable to conclude discussions and agree the final status of the entire non-compliance issue. The current Covid-19 situation has meant it is unlikely that we will be able to do this in the immediate future so it is noted that closing this out remains outstanding.</p> <p>Opening of new Robroyston station</p> <ul style="list-style-type: none"> <i>Route D6b</i> Edinburgh – Glasgow Queen Street via Falkirk Grahamston/Cumbernauld services will call at Robroyston station giving two trains per hour in both directions. <p>Montrose – Inverurie ‘cross-Aberdeen’ services</p> <ul style="list-style-type: none"> <i>Route B5</i> Montrose – Aberdeen services are extended to Inverurie, giving an all day, hourly ‘cross-Aberdeen’ service in both directions, calling at all intermediate stations. <i>Route B1</i> additional services between Aberdeen and Dyce / Aberdeen and Inverurie, giving at least two trains per hour between Aberdeen and Inverurie in both directions. <p>Glasgow Queen Street – Stirling additional peak services</p> <ul style="list-style-type: none"> <i>Route D3</i> Two additional morning peak services from Stirling to Glasgow Queen Street (one extended from Lenzie service). <i>Route D3</i> One additional evening peak service from Glasgow Queen Street to Stirling (replacing a Falkirk Grahamston service). <p>Breich station</p> <ul style="list-style-type: none"> <i>Route D1</i> updated to reflect that Breich is no longer considered an additional call and will now have an hourly service on the all-stopping Edinburgh – Glasgow Central via Shotts services in both directions. <p>Other changes</p> <ul style="list-style-type: none"> <i>Route D6b</i> wording changes to reflect evening service provision of two trains per hour between Glasgow Queen Street and Cumbernauld in both directions, with one extended to/from Falkirk Grahamston. 			

- *Routes D3 and D6b* wording changes to reflect altered calling patterns of direct Fife – Glasgow Queen Street peak services.
- Various changes to the maximum journey time tables of *Route C2 Edinburgh to Dunblane*; *Route D3 Glasgow Queen Street to Alloa*; *Route D6b Glasgow Queen Street to Edinburgh*, to reflect the new electric rolling stock characteristics of the routes.

In addition to these changes, the December 2019 SLC includes previous changes reflecting the December 2017 and December 2018 timetables. These are outlined below, with a copy of the document attached:

December 2017

- Additional services between Carlisle and Dumfries, and Dumfries and Glasgow Central, giving close to hourly frequency between Carlisle and Dumfries in both directions.
- Changes to the maximum journey times between Edinburgh and Glasgow Queen Street via Falkirk High.
- Hourly Sunday calls at Kennishead, Priesthill & Darnley and Nitshill are now included on services between Kilmarnock and Glasgow Central.

December 2018

- New hourly all-stopping services between Montrose and Aberdeen.
- Additional Inverness – Elgin services to give a close to hourly frequency in both directions.
- Edinburgh – Dundee services are extended to/from Arbroath.
- Glasgow Queen Street – Falkirk Grahamston services extended to/from Edinburgh at increased half-hourly frequency, with calls at Polmont and Linlithgow.
- Linlithgow and Polmont calls removed from services between Edinburgh and Dunblane.