3.2 Details of the Operating Company's Central Office, Depots and Offices Details of the Operating Company's Central Office, Depots and Offices

1. Details of the Operating Company's Central Office

1.1.1 The Operating Company shall base its Central Office at:

---- REDACTED -----

REDACTED	
Landlord/Agent	Transport Scotland
Location	REDACTED
Distance to Trunk Road	REDACTED
Letter of Security Enclosed	N/A
Description	Efficient delivery of operations
	 Network Management Hub to co-ordinate efficient operations, TRISS deployment
	Operational resilience
	Base for Core Management Team to support Network Management Hub with swift decision- making. TRISS available to provide response for Forth Road Bridge or Queensferry Crossing. Mobile Fitter based at – REDACTED plus Admin and Fleet Manager
	Resourcing
	 Existing office base so continuity for TUPE transferees
	Socially and environmentally sustainable
	 Significant EV charging facilities
	 Links with Queensferry High School

Layout Plan of Central Office

We will utilise the existing office layout with modifications to suit requirements

2. Details of the Operating Company's Control Room

The Operating Company shall base its control room at -- REDACTED -

Figure 2.1.1/A – Location Plan of Control Room within the Central Office

NETWORK
MANAGEMENT
HUB

Winter Service
Duty Officer
(Support)

Retwork
Manager

Correspondence
Officer

Correspondence
Officer

WSDO - 4no. total on rota
ILO - 4no. total on rota

Figure 2.1.1/B – Layout Plan of Control Room

- 2.1.1 The Operations to be undertaken at the control room shall be as follows:
 - Incident management
 - journey time reliability Operations
 - operational resource management/despatch
 - Winter Service planning/monitoring
 - Multi Agency Response Team engagement
 - media and correspondence management

3. Primary Depots and Offices (in addition to Central Office and main depot)

3.1.1 The Operating Company's primary depots and offices shall be as follows:

REDACTED

REDACTED

REDACTED

REDACTED

REDACTED

REDACTED	
Landlord/Agent	Transport Scotland
Location	REDACTED
Distance to Trunk Road	REDACTED
Letter of Security Enclosed	N/A
Description	Efficient delivery of operations
	 Well located for coverage of most challenging areas of the network. Well connected for the motorway network and Queensferry Crossing
	Operational resilience
	 Close proximity to Kincardine to provide additional back up resources, resilience for Queensferry Crossing and Forth Road Bridge
	Resourcing
	 Existing Transport Scotland Depot therefore straightforward for TUPE transferees
	Socially and environmentally sustainable
	 Rural location with no impact on residential areas through noise or traffic
	Well equipped depot infrastructure, welfare etc
	 Close to urban areas for collaboration with stakeholders eg charities, schools, employment agencies

Figure 3.1.1/A – Location Plan of Primary Depot at REDACTED

REDACTED	
Landlord/Agent	REDACTED
Location	REDACTED
Distance to Trunk Road	REDACTED
Letter of Security Enclosed	✓
Description	Efficient delivery of operations
	 Well-located to support southern sections of network on A6091, A68 and A7
	Operational resilience
	 Storage of emergency response equipment including sweeper, gully emptier, pumps, flood lights and generator. Winter operational depot
	Resourcing
	 Low risk for recruiting personnel to work from the depot
	Socially and environmentally sustainable
	 Installation of depot infrastructure, waste management, fuel storage etc to achieve environmental compliance
	 Located in existing industrial estate with low impact on nearby residential areas through noise or traffic

Figure 3.1.1/D – Layout Plan of Primary Depot and Office at REDACTED

REDACTED	
Landlord/Agent	REDACTED
Location	REDACTED
Distance to Trunk Road	REDACTED
Letter of Security Enclosed	✓
Description	Efficient delivery of operations
	 Well-located to support challenging A720, Edinburgh City Bypass and the A702 area
	Operational resilience
	 Storage of emergency response equipment including sweeper, gully emptier, pumps, flood lights and generator. Winter operational depot
	Resourcing
	Well positioned for TUPE transferring workforce
	Socially and environmentally sustainable
	 Located on existing industrial estate with no impact on residential areas through noise or traffic
	Opportunity to recruit in collaboration with British Army Recovery Centre in Edinburgh

Figure 3.1.1/E – Location Plan of Primary Depot and Office at REDACTED

REDACTED	
Landlord/Agent	REDACTED
Location	REDACTED
Distance to Trunk Road	REDACTED
Letter of Security Enclosed	✓
Description	Efficient delivery of operations
	 Well-located to support the A1 between Edinburgh and national boundary and the A370 Edinburgh City Bypass area
	Operational resilience
	 Storage of emergency response equipment including gully emptier. Winter operational depot
	Resourcing
	 Opportunity to recruit from within the local area and well-located for TUPE transferees
	Socially and environmentally sustainable
	 Located in existing industrial estate with no impact on residential areas through noise or traffic
	 Installation of depot infrastructure, waste management, fuel storage etc to achieve environmental compliance

Figure 3.1.1/G – Location Plan of Primary Depot and Office at REDACTED

REDACTED	
Landlord/Agent	REDACTED
Location	REDACTED
Distance to Trunk Road	REDACTED
Letter of Security Enclosed	✓
Description	Efficient delivery of operations
	Well-located for the motorway network and the Clackmannanshire Bridge and Kincardine Bridge
	Operational resilience
	 Resilience for Forth Road Bridge and Queensferry Crossing
	Resourcing
	Close to existing centres for TUPE transferees
	Socially and environmentally sustainable
	 Rural location with no impact on residential areas through noise or traffic
	Installation of depot infrastructure, waste management, fuel storage etc to achieve environmental compliance

Figure 3.1.1/I – Location Plan of Primary Depot and Office at REDACTED

REDACTED	
Landlord/Agent	REDACTED
Location	REDACTED
Distance to Trunk Road	REDACTED
Letter of Security Enclosed	✓
Description	Efficient delivery of operations
	Highly efficient and attractive modern office accommodation which benefits from an established, landscaped and well connected location where engineering, commercial and support services staff will be based
	Operational resilience
	This location benefits from the employment advantages of Edinburgh, Midlothian and East Lothian which provide a very strong, highly educated personnel pool and is easily accessible from Edinburgh City Centre via a Park & Ride bus service
	Resourcing
	 Strategic location, adjacent to Edinburgh City Bypass, the A1 and a short distance from the Shawfair stop of the Borders Rail Link.
	Socially and environmentally sustainable
	 A sustainable approach has been taken in the design and development of the buildings which is reflected in the "Very Good" BREEAM rating for the offices

Figure 3.1.1/K – Location Plan of Primary Depot and Office at REDACTED

Figure 3.1.1/L – Layout Plan of Primary Depot and Office at REDACTED

- 3.1.2 The Operations and the fleet management and maintenance to be undertaken at each primary depot and office shall be as follows:
 - office accommodation for Core Management Team and Key Staff
 - resource and operational management activities
 - routine, cyclic and planned scheme management/planning
 - · Design activities.

4. Secondary Depots

4.1.1 The Operating Company's secondary depot(s) shall be as follows:

REDACTED

REDACTED	
Landlord/Agent	REDACTED
Location	REDACTED
Distance to Trunk Road	REDACTED
Letter of Security Enclosed	✓
Description	 Efficient delivery of operations Existing BEAR depot facility fully equipped to provide support for the Contract Operational resilience Personnel and equipment available to supplement NMC Resourcing Existing base for workforce to help build local team Socially and environmentally sustainable Already meets requirements of ISO14001

Figure 4.1.1/B – Layout plan of secondary depot at REDACTED

REDACTED	
Landlord/Agent	REDACTED
Location	REDACTED
Distance to Trunk Road	REDACTED
Letter of Security Enclosed	✓
Description	Efficient delivery of operations
	 Well-located to support operations at the south of the network, particularly when M80 becomes part of the network in 2027
	Operational resilience
	Existing Breedon facility available for the NMC
	Resourcing
	 Will be used for resilience so no permanent employees at this depot
	Socially and environmentally sustainable
	 Installation of depot infrastructure to meet environmental legislation
	Rural location with no impact on residential areas

Figure 4.1.1/C – Location Plan of secondary depot at REDACTED

4.1.2 The Operations and the fleet management and maintenance to be undertaken at each secondary depot and office shall be as follows:

Secondary depots will be used for winter resilience only Fleet maintenance 2no. BEAR Mobile Fitters, 1no. based -REDACTED -- 1no. based --REDACTED--1no. Admin and 1no. Fleet Manager based at REDACTED -----, mobile fitters employed 24/7 as required ------, mobile fitters 24/7 as required **REDACTED REDACTED** REDACTED **REDACTED REDACTED** 24/7 recovery through DAF Aid ----- **REDACTED**------ hydraulic hose repairs 24/7 ---- REDACTED ---- - tyre renewal/ repair various locations and mobile fitters 24/7