Attachment 5.2 - OPERATING COMPANY - STAKEHOLDER MANAGEMENT PLAN

	1	005010000151011	ANTICIPATED		i e		Feabler (Neutral /			Preferred	T.	Who Influences	Who do they	Power - Ability to	Type of Information		How does the OC	How is information and	
NAME OR GROUP	ROLE	PREDISPOSITION	INVOLVEMENT	ANTICIPATED ISSUES	MOTIVATION / DRIVERS	EXPECTATIONS OF EXCHANGE	Contact Frequency How often should communication take places: day places: day parties; monthly, quetterly, bi- annual, annual	Delivery Influence	Management Strategy Com	munications	Interest	them	Influence	Impact TS/OC	involved	OC contact person	communicate?	success measured?	Where is documentation stored?
		Current commitment pro- resistant, ambivalent.	Me: What level of involvement	e.g.: local concerns,	improved services, performance,	What is the stakeholder's predicted	communication take Stakeholder		Top level management or	communications, sutwith daily	tin		The outcomes of Ab	viitu in impart	such as:	Primary contact in OC	Eximples e.g.		
Sporsiors, managers, users, etc.		neutral,	from the OC is expected:	operations, performance, policy	policy improvement, safety, service expectation, service to public, skills	irput eg: data management, design, feedback, information required,	place: daily, generally assist of monthly,	CC Objectives: high, medium, low	keep informed, manage (p	communications phone, email,	sful	Behaviour is affected by:	their behaviour TS	S/DC Priorities:	Policy, data exchange,	responsible for	emails, forums,	Examples e.g. Minutes, Statistics, Tweets, Reports	Exemples
			high,	development, designs, nublic enquiries, no	development, under contract, value for money	knowledge share, policy, reports	quarterly, bi- neutral, blocker		(minimum effort)	neetings, forums	mes;		aneca: In	gri, meaum, low	information	engagement	releases		
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