

12. Summary of Key Recommendations – Action Plan for Delivery

The debrief exercise considered a number of elements of the response operation; the 24 hour period preceding initial response, the initial alert / notifications and communications (first 10-minutes), the initial response and assessment (first 90 mins), contingency arrangements / decision making / implementation / public information, co-ordination and recovery.

A number of recommendations were identified across the different elements and these have been assigned to the appropriate partners. Appendix G details the full list of recommendations to be taken forward from the debrief exercise.

The exercise did however identify that much of the learning is around the initial response and assessment and the contingency arrangements/decision making/public information and therefore the key recommendations relate to this and include:

1. A83 Landslide Response Plan (A83 LRP) needs updated as a priority.

The A83 LRP is currently under review with a target date for submission for Draft 3.0 of 26/06/2015.

2. Consider breaking route into agreed, designated sections which can quickly establish location.

Action: BEAR Scotland will submit a proposal for a protocol to identify relevant nodes points and route sections within the plan to Transport Scotland for Approval so as to allow the appropriate early identification of Landslide Events.

Once approved the convention will be incorporated into the scheduled review of the A83 LRP.

3. Telephony in the vicinity of the RaBT is still not good. Needs consideration of solutions for upgrading to enable data and voice calls.

BEAR Scotland have been investigating solutions to improve comms. Whilst voice call ability is relatively acceptable sending files especially photos is constantly challenged preventing key detail being sent from site.

Action: BEAR Scotland to submit summary of options considered and submit proposals to Transport Scotland for suitable system for consideration by 15/07/2015.

4. Stakeholder Expectations – Closer management by using holding lines whilst initial information is still fluid or contradictory.

Action: BEAR Scotland will convene a workshop with Transport Scotland Media team and Traffic Scotland to provide a set of holding lines as part of the A83 LRP. The output from the workshop will be approved by Transport Scotland by 31/07/2015 and incorporated in to the next relevant update of the A83 LRP.

5. Consider introducing risk assessment matrix that includes geotechnical assessments into decision making pre and post events.

Action: A workshop will be arranged between Transport Scotland and BEAR Scotland along with colleagues from Jacobs to assess key issues and identify a suitable matrix to be used in decision making process. Workshop to be held by 31/07/2015.

6. Ensure Grayling is shown in plans as a participant in conference calls.

As part of ongoing enhancements within BEAR Scotland a dedicated in house resource has been appointed to provide the role of Media and Communications Officer

who will lead on comms matters during any event. Additional specialist support will then be provided by Grayling.

7. Meetings/Conference calls need to be shorter and operational resources only involved to provide updates on process then released.

Action: Format and structure of conference calls / meetings to be agreed by Transport Scotland and BEAR Scotland with relevant templates etc to be agreed.