

95 Pennyland Drive  
THURSO  
CAITHNESS  
KW14 7PN  
22.11.08

CONSULTATION  
Rail Performance Team  
Transport Scotland  
7<sup>th</sup> Floor Buchanan House  
58 Port Dundas Road  
Glasgow  
G4 0HF

Dear Sirs,

Please find enclosed my response to Q11 in the document concerning the Consultation on initiatives related to the ScotRail Franchise Extension.

Yours faithfully  
Janetta Christie (Mrs)



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A handwritten signature in black ink, appearing to read 'J.W.I. Christie', written in a cursive style.

**CONSULTATION ON INITIATIVES RELATED TO THE**  
**SCOTRAIL FRANCHISE EXTENSION**

Q11 Which pilot scheme changes to fares should we make to encourage modal shift ?

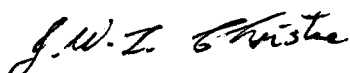
The following is my response to Q11.

I strongly feel it a necessity to encourage more people to use the railway. The opportunity to do something about this is right now when the franchise extension is being given to First ScotRail.

The Scottish Government's introduction of the Concessionary Bus scheme of free travel for the over 60s is depriving the Railway of prospective passengers. I, therefore, recommend a similar Concessionary Train Scheme for a trial period after which an assessment could be made to find out whether or not it was worthwhile. The Government should not be liable for more cost as the amount of money would correspond to the subsidy per person per journey given to the Bus Companies. Many people prefer travelling by train and are only going by bus because of the Concessionary fares. Both Bus and Rail passengers ought to be treated equally. At the moment, Railways are losing out because of the present system. The Far North Line could, perhaps, be considered ideal for such a pilot scheme.

Publicity is lacking when it comes to rail travel and has been so for many years. Given that our trains are now being up-graded, are more comfortable, have cleaner toilets, have a refreshment service, etc., travel by rail ought to be promoted more .....and the opportunity to ensure this for the future is right now when Consultation is taking place.

Janetta Christie  
95 Pennyland Drive  
THURSO  
CAITHNESS  
KW14 7PN



Tel.No. 01847 892855

## RESPONDENT INFORMATION FORM

Please complete the details below and return it with your response. This will help ensure we handle your response appropriately. Thank you for your help.

Name: *Janetta Christie (Mrs.)*

Postal Address: *95 Pennyland Dr. Thurso, Caithness KW14 7PN*

1. Are you responding: (please tick one box)
- |     |                                   |                                     |                         |
|-----|-----------------------------------|-------------------------------------|-------------------------|
| (a) | as an individual                  | <input checked="" type="checkbox"/> | go to Q2a/b and then Q4 |
| (b) | on behalf of a group/organisation | <input type="checkbox"/>            | go to Q3 and then Q4    |

## INDIVIDUALS

- 2a. Do you agree to your response being made available to the public (in Scottish Government library and/or on the Scottish Government website)?

Yes (go to 2b below) ☒

No, not at all ☐ We will treat your response as confidential

- 2b. Where confidentiality is not requested, we will make your response available to the public on the following basis (please tick one of the following boxes)

Yes, make my response, name and address all available	<input checked="" type="checkbox"/>
Yes, make my response available, but not my name or address	<input type="checkbox"/>
Yes, make my response and name available, but not my address	<input type="checkbox"/>

## ON BEHALF OF GROUPS OR ORGANISATIONS:

3. The name and address of your organisation *will be* made available to the public (in the Scottish Government library and/or on the Transport Scotland website). Are you also content for your response to be made available?

Yes ☐

No ☐ We will treat your response as confidential

## SHARING RESPONSES/FUTURE ENGAGEMENT

4. We will share your response internally with other Scottish Government policy teams who may be addressing the issues you discuss. They may wish to contact you again in the future, but we require your permission to do so. Are you content for the Scottish Government to contact you again in the future in relation to this consultation response?

Yes ☒

No ☐