



# Clyde and Hebrides Ferry Services Contract (CHFS3)

## Public Engagement Feedback Form

*This survey is being carried out by Transport Scotland. The information gathered will be used by Transport Scotland for the purposes of this research and will not be shared with any other parties. The survey is intended to be anonymous, and your responses should not include any personal information that may identify you. Personal information will be removed.*

*The survey provides an opportunity for communities and service users to provide views on their expectations for the service. Your feedback will be used to inform Transport Scotland's contract development process.*

*Responses be provided in person, email at [chfs3@transport.gov.scot](mailto:chfs3@transport.gov.scot) or returned by post to:*

*CHFS3 Consultation,  
Transport Scotland,  
George House, 2nd Floor,  
36 North Hanover Street  
Glasgow G1 2AD.*

*Views can also be shared via the CHFS3 consultation at website [www.transport.gov.scot/chfs3](http://www.transport.gov.scot/chfs3) (click on page 2 'Public consultation' and select 'Respond to the Consultation').*

\*Required

1. Location of respondent: \*

2. Why do you mainly use the ferry service? \*

- For Business
- For personal / leisure
- Both

3. How frequently do you use the Clyde and Hebrides Ferry Service?  
*Please select the option closest to your usage.* \*

- 5-7 times per week
- 2-4 times per week
- Once per week
- Once every other week
- Once per month
- Occasionally

4. Please provide any feedback you may have on the Clyde and Hebrides Ferry Service in the box below. Please do not include any personal information in your response. \*

5. Other feedback: