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SCOTLAND**
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East Linton Railway Station

Stage 1 Evaluation – Appendix A1: Resident Survey

East Linton Resident Survey

Questions

I'd like to start by asking you a couple of questions about yourself, and then move on to some questions about how you travel for work, education, personal and leisure reasons.

Q1.1 Can you tell me the first part, and then the first digit in the second part of your home postcode? An example would be EH40 3. This is to assess the geographic region you live in more accurately. It will only be used to help analyse the results of this survey.

Prefer not to say

Q1.2 Which of the following best describes your access to a vehicle? Please select one only.

Full access to a vehicle as driver

Shared access to a vehicle as driver

Access to a vehicle only as a passenger driven by someone else

No access to a vehicle

Prefer not to say

Q1.3 What is your employment status?

Full-time employment

Part-time employment

Full or part time further education

Full or part time higher education

Not in employment due to illness or disability

Not in employment / looking after home or family

Unemployed

Retired

Other (please specify below)

Prefer not to say

Q1.4 Which of the following is most accurate about your place of work or education?

I work from home entirely

I travel to a fixed place of work or education entirely

I partially work from home and partially travel to a fixed place of work or education

Q1.5 Can you tell me the first part, and then the first digit in the second part of your place of work / education postcode? An example would be EH40 3. This is to assess the geographic region you work or study in more accurately. It will only be used to help analyse the results of this survey.

Prefer not to say

Q1.6 How often do you commute to work / education?

7 days per week
6 days per week
5 days per week
4 days per week
3 days per week
2 days per week
Once a week
Less than once a week
Other

Q1.7 What main mode of transport do you typically use when commuting to work / education? Please select one only.

Walk / Wheel
Cycle
Bus
Rail
Bus & Rail
Park & Ride (Bus)
Park & Ride (Rail)
Car / Van (dropped off)
Car / Van (drive myself)
Other (please specify below)

Q1.8 How long does your journey take when commuting to work / education? Please select one option only.

Up to 10 minutes
11 to 15 minutes
16 to 30 minutes
31 minutes to 1 hour
More than 1 hour

Q1.9 Where do you park your car when commuting to work / education? Please select one only.

At your workplace
On-street/car park (paid)
On-street/car park (free)
Other (please specify below)

I would now like to ask you about how you travel for personal or leisure reasons. Personal reasons includes trips to / from banks, churches, hospitals, doctors' surgeries, dentists, hairdressers, libraries etc., and leisure includes eating / drinking, shopping, visiting friends / relatives, sport, entertainment and short breaks.

Q1.10 Have you travelled to any of the locations below for personal or leisure purposes in the past 30 days? Please select all that apply.

Berwick Upon Tweed

Dunbar

Edinburgh

Eyemouth

Haddington

Musselburgh

Newcastle

North Berwick

Other (please specify below)

I've not travelled for personal or leisure purposes in the past 30 days

Q1.11 How many times did you travel to these locations in the past 30 days? Please select one option in each row.

[Not at all

Up to 5 times

6 to 10 times

11 to 15 times

16 to 20 times

21 to 30 times

More than 30 times]

Berwick Upon Tweed

Dunbar

Edinburgh

Eyemouth

Haddington

Musselburgh

Newcastle

North Berwick

Q1.12 How do you typically travel to each of the following areas? We are interested in the main mode of travel. Please select one option in each row.

[Walk / Wheel
Cycle
Bus
Bus & Rail
Rail
Park & Ride (Bus)
Park & Ride (Rail)
Car / Van (non-driver)
Car / Van (driver)]

Berwick Upon Tweed
Dunbar
Edinburgh
Eyemouth
Haddington
Musselburgh
Newcastle
North Berwick

Q1.13 How long does the journey to each of these areas take? Please select one option in each row.

[Up to 10 minutes
11 to 15 minutes
16 to 30 minutes
31 minutes to 1 hour
More than 1 hour]

Berwick Upon Tweed
Dunbar
Edinburgh
Eyemouth
Haddington
Musselburgh
Newcastle
North Berwick

Use of the Rail Network

I would now like to ask you some questions about how you use the railway network and your views on a number of aspects of the current rail service.

Q2.1 Have you travelled by train at least once in the past 12 months?

Yes
No

**Q2.2 When travelling from home, where do you typically catch the train?
Please select one only.**

Dunbar
Drem
North Berwick
East Linton
Other (please specify below)

Q2.3 How do you typically travel to that train station? Please select one only.

Walk / Wheel
Cycle
Bus
Car/van (dropped off)
Car/Van (parked in station car park)
Car/Van (parked on-street)
Other (please specify below)

Q2.4 I am now going to ask you about different aspects of the East Coast Main Line and service. The East Coast Main Line (ECML) is a high speed long distance connection between London and Edinburgh calling at stations including Reston, Berwick Upon Tweed, Dunbar and East Linton. Thinking about your use of the East Coast Main Line, how satisfied or dissatisfied are you with the following?

[Very Satisfied
Satisfied
Neutral
Dissatisfied
Very Dissatisfied
Not Applicable]

The frequency of train services on the line
The punctuality of train services on the line
The reliability of train services on the line
Journey times
The time of the first / last train
The availability of seats on the train
On-board comfort
Onward connections from Dunbar/Berwick upon Tweed
Facilities for people with impaired mobility
The availability of parking spaces in your local station car park

Q2.5 If you are not satisfied with any aspects of the East Coast Main Line can you tell me why?

Q2.6 Which of the following statements best applies to you? Please select one only.

I travel to destinations served by the East Coast Main Line and would like to use the train, but I am not able to

I travel to destinations served by the East Coast Main Line, but I prefer not to use the train

I do not travel to destinations served by the East Coast Main Line

I travel to destinations served by the East Coast Main Line and will continue to use the train

Q2.7 I am going to read out a list of possible reasons why people might not travel by rail. Can you tell me whether each is a major reason, a minor reason or not a reason that applies to you? Please select one option in each row.

[Major Reason

Minor Reason

Not a Reason]

My National Entitlement Card makes bus travel free

I like the convenience of travelling by car / van

I need my car / van for business purposes

There is not enough parking at my local station to allow me to park and ride

Public transport options between my house and the station aren't convenient / don't exist

Public transport options between the end station and my desired destinations aren't convenient / don't exist

Travel by rail would take longer

Rail travel is too expensive

The timetable does not suit my needs

The Sunday rail timetable frequency does not suit my needs

Rail services at peak times are very busy and there is no guarantee of a seat

Accessing the train is challenging due to physical limitations / disability

Other (please specify below)

East Linton Rail Station

Q3.1 Do you currently use East Linton Rail Station? Please select one only.

Yes, regularly

Yes, occasionally

No, but I have used it previously

No, I have never used it

Q3.2 You have said that you do not use East Linton Rail Station. How important or not are the following reasons in your decision not to use East Linton Rail Station? Please select one option in each row.

[Major Reason
Minor Reason
Not a Reason]

I prefer the convenience of travelling by car / van
I need my car / van for work or business purposes
My National Entitlement Card makes bus travel free
I have mobility or accessibility needs that make rail difficult
There is insufficient parking at my local station
There are no convenient public transport links between my home and the station
There are no convenient public transport links between the destination station and where I need to go
Rail travel is too expensive
Rail travel would take longer than my current mode
Train times do not suit my needs
Trains are too infrequent
Trains are too busy at peak times

Q3.3 When did you start using East Linton Rail Station? Please select one only.

From opening in December 2023
2024
2025
This year (2026)

Q3.4 How do you rate the following aspects of East Linton Rail Station? Please select one option in each row.

[Very Good
Good
Neither Good nor Poor
Poor
Very Poor
Don't Know / No Opinion]

Lighting in and around the station
Signage in and around the station
Seating
Cleanliness
Ticket machines
Information screens / customer information
Feeling of safety during day times
Feeling of safety at evenings / night times
The station facility overall

Q3.5 How do you rate the following aspects of accessibility and connectivity regarding East Linton Rail Station? Please select one option in each row.

[Very Good
Good
Neither Good nor Poor
Poor
Very Poor
Don't Know / No Opinion]

How easy is it to access the station
Accessibility of the station for disabled people or those with limited mobility
Signage within East Linton and elsewhere for finding the station
Interchange facilities with other transport modes (e.g. bus stop proximity, taxi rank)
Provision of secure cycle parking
The new journey opportunities provided

Q3.6 How often do you use East Linton Rail Station? Please select one only.

7 days per week
6 days per week
5 days per week
4 days per week
3 days per week
2 days per week
Once a week
Less often than once a week
Other

Q3.7 How do you typically travel to East Linton Rail Station? Please select one only.

Walk / Wheel
Cycle
Bus
Rail
Bus & Rail
Park & Ride (Bus)
Park & Ride (Rail)
Car / Van (dropped off)
Car / Van (drove myself)
Other (please specify below)

**Q3.8 Which type of journeys do you use the train from East Linton for?
Please select all that apply.**

Employment / work

Education

Leisure purposes (eating/drinking, shopping, visiting friends/relatives, sport, entertainment and short breaks)

Personal business (include trips to/from banks, churches, hospitals, doctors' surgeries, dentists, hairdressers, libraries etc.)

None of the above

Q3.9a If East Linton Rail Station was not available for your journeys for employment / work, what main mode of transport would you typically use for this journey? Please select one only.

Rail, using another rail station

Walk / Wheel

Cycle

Bus

Rail

Bus & Rail

Park & Ride (Bus)

Park & Ride (Rail)

Car / Van (dropped off)

Car / Van (drove myself)

Would not make this journey at all

Other (please specify below)

Q3.9b If East Linton Rail Station was not available for your journeys for education purposes, what main mode of transport would you typically use for this journey? Please select one only.

Rail, using another rail station

Walk / Wheel

Cycle

Bus

Rail

Bus & Rail

Park & Ride (Bus)

Park & Ride (Rail)

Car / Van (dropped off)

Car / Van (drove myself)

Would not make this journey at all

Other (please specify below)

Q3.9c If East Linton Rail Station was not available for your journeys for leisure purposes, what main mode of transport would you typically use for this journey? Please select one only.

Rail, using another rail station
Walk / Wheel
Cycle
Bus
Rail
Bus & Rail
Park & Ride (Bus)
Park & Ride (Rail)
Car / Van (dropped off)
Car / Van (drove myself)
Would not make this journey at all
Other (please specify below)

Q3.9d If East Linton Rail Station was not available for your journeys for personal purposes, what main mode of transport would you typically use for this journey? Please select one only.

Rail, using another rail station
Walk / Wheel
Cycle
Bus
Rail
Bus & Rail
Park & Ride (Bus)
Park & Ride (Rail)
Car / Van (dropped off)
Car / Van (drove myself)
Would not make this journey at all
Other (please specify below)

Q3.10 Before East Linton Rail Station opened in December 2023, did you make journeys by train from another station? Please select one only.

Yes, regularly
Yes, occasionally
No, I did not travel by train
Not applicable (I did not make these journeys before 2023)

Q3.11 If yes, where did you typically catch the train from prior to the opening of East Linton Rail Station? Please select one only.

Dunbar
Drem
North Berwick
Other (please specify below)

Q3.12 To what extent has the opening of East Linton Rail Station led you to replace car journeys with rail journeys for the following destinations? Please select one option in each row.

[Not at all (no journeys replaced)
To some extent (some journeys replaced)
To a great extent (most or all journeys replaced)
Not applicable (I do not make this journey)]

Edinburgh
Berwick-upon-Tweed
Newcastle
Other destinations

Q3.13 Overall, has the opening of East Linton Rail Station increased, reduced or not changed how often you travel in general (including by all means of transport)? Please select one only.

Increased
Reduced
Not changed
Don't know

Q3.14 What impact, if any, do you think East Linton Rail Station has had on the local area? Please select one only.

Positive impact
No impact
Negative impact
Don't know

Q3.15 Do you have any further comments you would like to make about East Linton Rail Station?

About You

I would now like to ask you a few further questions about yourself. These questions are optional but will help us analyse the results by different passenger types.

Q4.1 What is your gender?

Female
Male
Other
Prefer not to say

Q4.2 What is your age?

16 to 24
25 to 34
35 to 44
45 to 54
55 to 59
60 to 64
65 to 74
75+
Prefer not to say

Q4.3 Which of the following describes your annual household income before tax? We ask about income because it has a strong influence on people's travel patterns - e.g. how far they travel and by what method. Please select one only.

Under £20,000
£20,000 to £39,999
£40,000 to £59,999
£60,000 to £79,999
£80,000 to £99,999
More than £100,000
Don't know
Prefer not to say

Q4.4 Do you have a physical or mental health condition or illness that will last or is expected to last 12 months or more? Please select one only.

Yes
No
Prefer not to say

Q4.5 Does this condition or illness impair your mobility? Please select one only.

Yes
No
Prefer not to say

Q4.6 Do you hold a National Entitlement Card (which provides you with free bus travel)? Please select one only.

Yes
No

Q4.7 Which of the following best describes your ethnic group or background? Please select one option only.

- White - Scottish
- White - Other British
- White - Irish
- White - Gypsy / Traveller
- White - Polish
- White - Any other White ethnic group (please specify below)
- Mixed or Multiple Ethnic Group (please specify below)
- Asian - Pakistani, Pakistani Scottish or Pakistani British
- Asian - Indian, Indian Scottish or Indian British
- Asian - Bangladeshi, Bangladeshi Scottish or Bangladeshi British
- Asian - Chinese, Chinese Scottish or Chinese British
- Asian - Any other Asian ethnic group (please specify below)
- African - African, African Scottish or African British
- African - Any other African ethnic group (please specify below)
- Caribbean or Black - Caribbean, Caribbean Scottish or Caribbean British
- Caribbean or Black - Black, Black Scottish or Black British
- Caribbean or Black - Any other Caribbean or Black ethnic group (please specify below)
- Other - Arab, Arab Scottish or Arab British
- Other - Any other ethnic group (please specify below)
- Don't know
- Prefer not to say



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